

CSV

The UK Volunteering and Social Action Charity

Annual Report and Accounts 2013/14



Contents

Pages

1. Introduction from the Chair
2. Report of the Board of Trustees (including Strategic Report)
3. Message from the Chief Executive - View of the Future
4. Structure, Governance and Management
5. Reference and Administration Details
6. Statement of Council's Responsibilities
7. Independent Auditors' Report to the Council and Members of CSV
8. CSV Charity Financial Overview
9. Statement of financial activities
10. Consolidated Statement of Financial Activities
11. Balance Sheet
12. Cash Flow Statement
13. Notes to the Accounts
14. Acknowledgements

1. Introduction from the Chair



For fifty years, CSV has been proud to help people take an active role in their communities and we remain committed to that mission. Like many other third sector organisations we have been affected by the economic climate, and the cumulative impact of the related financial consequences has meant CSV has had to make some difficult decisions over the past year.

It was with great sadness that we closed the majority of the Learning division on 31 July 2014. Reduced funding and the inability to invest in our offering had meant the Learning Division delivered significant losses over a number of years and, if we had not taken action, the consequences for the Charity as a whole could have been very serious indeed. The remaining sole subsidiary of the Group, Springboard Sunderland Trust, made the decision to leave the Group at the end of the financial year.

As a result of the closure of the Learning organisation we have been able to sell a number of London properties. In addition, we have also sold our head office at King's Cross, which was no longer fit for our purpose. These sales have generated a significant cash reserve. We are in the process of refurbishing our building in Hackney, the Levy Centre, which will become our new headquarters, and both staff and trustees are looking forward to the move in early November.

The cash generated from these sales means we have been able to repay all of our bank debt and, in addition, make a significant contribution (£2.2 million) towards our deficit in the London Borough of Islington (LBI) Government Pension Scheme. There is more work to be done to reduce our pension deficit and we are actively working with LBI to plan our longer term strategy in relation to the scheme.

I am therefore pleased to report that CSV has entered into the 2014/15 financial year, wholly focused on its core mission of volunteering and in a much stronger financial position than in recent years.

I want to take this opportunity to thank the committed group of Trustees who have devoted so much time and energy to refocusing the charity in the face of extraordinary financial circumstances. In addition, I would like to record my sincere thanks to Lucy de Groot who led the organisation through this difficult time and wish her well in her retirement. I would also like to wish our new Chief Executive, Oonagh Aitken, well in her new role. I know that she will lead our dedicated team of staff and volunteers with passion and commitment as CSV embarks upon its next 50 years. Furthermore, I also want to take this opportunity to thank each and every one of CSV's staff and volunteers who have continued to work hard through challenging times. Finally, I would like to express my appreciation to our President, Lord Levy, for his staunch support during what has been a very difficult year.

Sir Jon Shortridge
Chair of the Board of Trustees

2. Report of the Board of Trustees

The CSV Group comprised CSV - the parent charity - and its subsidiary, the Springboard Sunderland Trust (SST). Throughout the year it was focused on two distinct charitable activities:

- social action and volunteering
- learning, skills and training

The Springboard Sunderland Trust subsidiary, a separate charitable company, focused exclusively on learning, skills and training work. This annual report covers the entire CSV Group accounts. Performance reporting is based purely on the activities of the CSV charity. Springboard Sunderland Trust will report on their 2013-14 performance independently. As previously stated Springboard Sunderland Trust left the group on 31 July 2014.

The 2013-14 financial year covered the period from 1 August 2013 to 31 July 2014. In future, the CSV financial year is likely to return to a March year-end.

The year has been dominated by the strategic review of the capacity and resources required to sustain the charity. In recent years the CSV Group has faced a very difficult financial situation made more acute by the loss in 2010-11 of the £1.1m Cabinet Office Strategic Operating Grant. Over the past three years the Charity has improved performance and made reductions in the level of the deficit; however, the overall level of financial risk the Group faced remained too high. In addition, the Group had minimal reserves, no independent income streams and carried a significant pension deficit. As reported in the last period's accounts in August 2013, at the start of the current financial year Trustees took action to secure a sustainable future for the charity. Following intensive analysis, and after receiving professional advice, the Trustees took the fundamental decisions required to ensure the continuing solvency and viability of the charity. These included the closure of all the direct CSV learning operations from 31 July 2014 (at the end of the learning contract year), the sale of the HQ Kings Cross property and the decision to sell all other freehold properties except Hackney, in order to release resources to cover the costs of closure and to reinvest into making the charity viable. Trustees also agreed to separate from Springboard Sunderland Trust. Following detailed negotiations, and with CSV undertaking parallel discussions with the LBI Pension Fund, CSV and SST came to a legal agreement to separate. As part of this, SST made a payment of £700k towards its portion of the pension deficit. The agreement was signed in July, and SST became a separate charity from 31 July 2014. The result is a sustainable CSV which is focused on Social Action and Volunteering which we forecast will generate income of between £8 - £9m in a 12 month financial year.

The charity's results for the year reflect the intense period of transformation. The positive movement in Group net funds of £3,150,000 has been driven by the sale of properties with underlying results analysed as follows:

	<u>£000's</u>
Net movement in funds	3,150
Less property disposals	<u>5,621</u>

Deficit before property disposals	(2,471)
<u>Pension adjustments</u>	
FRS17 actuarial adjustment	(24)
Deficit payments	(540)
Actuarial gain	976
Net adjustment included in above	412
Overall result (restricted & unrestricted)	<u>(2,883)</u>

Made up of:

Learning and transformation costs (including Learning closure)	(3,005)
Property sale costs (assumed netted from proceeds)	(144)
Social Action & Volunteering	(13)
Increase in restricted funds	279
	<u>(2,883)</u>

During this period we have addressed a number of “one-off” transformation costs associated with the closure of Learning and the restructure of the Charity to its smaller, sustainable, base. Costs of £1.625m were incurred by The Group of which £1.5m was incurred by the Charity. The Social Action and Volunteering division of the Charity has, once again, delivered a broadly breakeven position in the year (£13k deficit). This underlines the appropriateness of the long term decisions made during the year to focus on our core volunteering mission.

Reserves Policy

The charity’s Reserves Policy will be formally reviewed and re-established during the next financial year as the transformation process comes to an end.

Risk Management

The revised operating model is not without its risks and the top three are summarised below:

1. CSV’s pension deficit. Although we have made a large deficit payment this year and are not scheduled to make any further deficit payments until 2017, this remains the Charity’s biggest risk in the future and we are actively planning our mitigation strategy.
2. The key elements of the transformation have been successfully delivered. However, there is a significant amount of work to be done to embed the new processes and ways of working into the organisation. This will be a continued focus for the senior management team over the coming months.
3. The last key risk relates to the on-going delivery of revenue. In order for the organisation to be sustainable, annual income must be in the region of £8-9m, and each project must contribute an amount to core costs (which could be up to 20% of total contract value). We have implemented a number of systems and processes to

manage our pipeline of revenue and, at this stage, we remain confident this can be delivered.

The Risk Register is reviewed by both the Audit and Finance Committees, and both Trustees and the Senior Management Team are actively planning mitigations to ensure the future success of the organisation.

Going Concern

The CSV Council has overseen the implementation of the transformation plan agreed in February 2014. CSV has generated sufficient cash resources through the rationalisation of its property portfolio. This, together with the significant restructuring, has enabled the charity, which is now focused on its core values of social action and volunteering, to be financially viable for at least the next 12 months from the signing of these accounts.

Strategic Report

CSV's Mission, Vision and Values

- CSV's **vision** is of a society where everyone can participate to build strong and inclusive communities.
- CSV's **mission** is to enable people to take an active role in their communities.
- CSV is underpinned its **values** of **inclusion, quality, learning, flexibility** and **valuing people**.

Our Approach

In 2013-14 CSV was the UK's leading **volunteering** and **learning** charity with over 50 years of experience running volunteer programmes. We enabled volunteers to make a difference by supporting families in difficulty, children at risk of harm or neglect, young people leaving care, disabled and vulnerable adults and older people. We provided learning opportunities for young people and adults to enhance their education and skills and improved their job prospects.

Social justice is at the heart of what we do. Acting both **locally** and **nationally**, during this 12 month period CSV delivered 81,437 volunteering and 2,523 learning opportunities and supported 185,506 beneficiaries.

Our Strategic Aims are:

- To help people achieve their potential by being the provider of choice for volunteering and learning.
- To work with individuals and communities in responsive and innovative ways to achieve positive impact.
- To use our expertise and networks to influence public policy.
- To ensure CSV is sufficiently resourced to continue to build stronger communities for another 50 years.

Our eight strategic priorities for the period were:

- 1. Support unemployed young people to become engaged and 'job ready'**
To enable people to develop skills and gain qualifications that support their future employment by providing learning experiences in a supportive environment that focuses on the individual learner and their needs.
- 2. Support families in difficulty and with complex needs to turn their homes into secure environments in which children can safely thrive and develop**
To increase the number of troubled families matched with volunteers, reducing the number of children on Child Protection and Child in Need Plans, improving outcomes for both children and families.
- 3. Support young people facing serious challenges in transition, particularly those in and leaving care**
To mentor and support young people in and leaving care to ensure they have a positive role model in their lives and someone to turn to in times of need.
- 4. Engage and support older people**
To support older people to help them maintain their independence and wellbeing. We will empower older people to exercise choice and control over their lives through providing opportunities for them to volunteer or to be supported by volunteers.
- 5. Effectively engage those most excluded and vulnerable**
To ensure the most excluded and vulnerable, whether as a result of mental health issues, physical disability, the need for care and support, or personal circumstance, are able to contribute to their local communities or to be supported by community volunteers.

To achieve this we:

- 6. Gathered robust evidence and impact of what we do**
To ensure we record the impact of what we do and are fully accountable to our funders and to the charity's beneficiaries, including our volunteers and learners. We collected evidence of success through external and internal evaluation, which we regularly review and challenge.
- 7. Ensured that the voices of our beneficiaries, volunteers and learners are heard**
To regularly involve our beneficiaries, volunteers, learners and partners through advisory boards, focus groups and questionnaires to ensure their voices are heard. We constantly adapt the ways in which we work to ensure we are genuinely meeting needs and delivering quality experiences. We encourage and support the Retired and Senior Volunteer Programme (RSVP) Advisory Panel and similarly support and encourage young people to have an active voice in CSV's work. We continue to support the Scottish Advisory Board, chaired by a CSV Trustee, and review the potential for a Welsh Advisory Board.
- 8. Modernised our funding strategy and business models**
Following a critical review of our business and operating models, funding and revenue sources and dependencies, we are establishing new ways of developing and sustaining CSV's important work and the essential infrastructure required to

deliver it. This includes: improving our fundraising capacity; seeking to diversify our funding portfolio; and moving towards a better balance between statutory, philanthropic, corporate and other sources of income, to ensure that CSV retains the financial viability required for the effective delivery of its work.

During 2013-14 CSV:

- Provided learning opportunities for **young people** and adults to enhance their skills and improve their job prospects.
- Enabled **older people** to share their skills, knowledge and life experience to benefit communities.
- Improved the lives of **children** and **families** at risk of neglect or harm through volunteer support.
- Empowered **disabled people** to lead independent lives.
- Provided positive support for young people through **mentoring** and **befriending** schemes.

Achievement, Performance and Impact

Summary

This year covers the 12 months from 1 August 2013 to 31 July 2014. This is in contrast to the previous 2012-13 Annual Report and Accounts which covered a sixteen month period, April 2012 to July 2013.

On 31 July 2014, the CSV Group employed 345 people, including 107 at the Springboard Sunderland Trust. CSV operates in Scotland, Northern Ireland, Wales and England.

During 2013-14, CSV engaged **81,437 volunteers** and **3693 learners**. Our volunteers supported **185,506 beneficiaries** including families in difficulty, children at risk of harm or neglect, young people leaving care, disabled and vulnerable adults and older people (this does not include the Springboard Sunderland Trust).

Summary CSV volunteers and learners

	Achieved 2013-14 (12 months)	Achieved 2012-13 (16 months)	Achieved 2011-12 (12 months)
Volunteers involved	81,437*	165,076	148,368
Learners trained	3,693	6,580	5,416
National campaigns	2	3	3

* This year our 'volunteers involved' figure does not include any figures from our national campaign, Make a Difference. In previous years we did include a figure which constituted approximately 70,000 of the total volunteers involved. In October 2013, the Make a Difference campaign focused on publicity to inspire people to volunteer, working with a wide range of partners including charities, private companies and public sector organisations. This publicity campaign to inspire people to volunteer was estimated to reach 7.3 million people through local radio publicity.

Increasingly we are keen to measure beneficiaries as well as volunteers. In many cases, because of the way CSV works, they may be the same; for example, with our Hackney

Positive Futures youth volunteering project and the peer-led Retired and Senior Volunteering Programme (RSVP).

In this 12 month period, we supported 185,506 beneficiaries, which included vulnerable families, children at risk of harm or neglect, young people in and leaving care, isolated older people and disabled people.

Activities

In line with the objectives and outcomes listed in the 2013/14 Strategic Plan, during the period 1 August 2013 – 31 July 2014 the following activity has taken place under CSV's four strategic aims:

1. To help people achieve their potential by being the provider of choice for volunteering and learning

During this year, 81,437 volunteers were recruited, supported and enabled to play an active part in their communities.

As in previous years, CSV locally recruited and trained volunteers to mentor, support and befriend people from our priority impact groups – young people, vulnerable individuals and families, older people and adults of working age. We also provided learning and training opportunities for young people and young adults at 25 learning centres.

As part of developing the 2013-14 Strategic Plan and improving our impact measurement this year we identified final outcomes for each of the key beneficiary groups. We also have intermediate outcomes, which can be defined as those outcomes that are easier to measure in the short and medium term, and for which there is evidence they affect the final outcomes.

The **final outcomes** we are looking to achieve relate to each of these groups. Young people will become 'job ready' and be better prepared to lead fulfilling adult lives; vulnerable individuals and families will feel less isolated and better socially integrated; adults of working age will have improved social networks and increased skills through learning and social action; and older people will have improved health and well-being. To achieve these outcomes CSV has worked in partnership with a wide range of statutory, charity, private and community organisations.



Young people's engagement

We are extremely proud of the fact that so many young people engage with the charity; some manage their own volunteering projects, some support other young people in a range of different ways; all of them contribute to their communities.

186 volunteers supported **176 children and young people in care** through our mentoring and befriending projects.

155 volunteers were involved in our **13 Heritage Camps** across the UK, of which 59 were international volunteers. Our camps provide unique residential volunteering opportunities for young people aged 16-25. 34 young volunteers gained a Duke of Edinburgh award.

257 young people took part in our **National Citizen Service** (NCS) activities, double the number from the previous year. Activities took place in Yorkshire and the Humber and in the North East of England. Our programme combined social action projects with residential experience.

464 volunteers took part in our **Full-Time Volunteering** programme. Support was provided to families with children with disabilities, young people at risk of offending, individuals with additional needs, isolated older people, disabled students and school children.

Hackney Positive Futures supported **336 young volunteers** to develop and run their own projects supporting other young people to volunteer at CSV and with other organisations in Hackney. 52 of these young people gained accreditations. The project is supported by Hackney Council as part of the wider youth programme.

119 children were provided with a voice at Child Protection Conferences and Social Care meetings through CSV's **independent advocacy** support via 40 trained volunteer advocates in Derby. Through our advocacy work, 9 children sat on the Derby City Council Children in Care Council which feeds into the council's Corporate Parenting Board - a group of councillors and senior managers who influence change across children's services.

CSV's Play Rangers in Bristol, led by 50 volunteers, ran weekly outdoor play sessions and activities for **800 children**.

CSV Media Action in Northern Ireland provided training and work experience for 36 young unemployed people. The project linked the young people with BBC departments, enabling them to gain insight into working in the media sector.



Vulnerable Individuals and Families

Our volunteers do a wonderful job supporting families and vulnerable people in so many ways; some offer practical support, some work directly with parents, some offer emotional support; all of them support families in their communities.

936 volunteers supported **757 families and 1051 children**, compared to 454 and 952 respectively in 2012/13, through our groundbreaking **Volunteers Supporting Families (VSF)** programme. Over this 12 month period we began 7 new VSF projects in 7 new local authority areas in England, increasing our total number of projects to 12. Through this innovative programme CSV enables families to build stronger foundations and helps children and young people grow up in a safe and happy family environment. Through the VSF programme 84% children from families supported by a CSV volunteer came off their statutory Child in Need plans.

With the support of **The Royal Foundation** and **The True Colours Trust**, and in partnership with Children's Hospices Association Scotland (CHAS) and East Anglia's Children's Hospices (EACH), CSV have begun an innovative new programme recruiting and deploying trained volunteers who support families with children with life limiting and life threatening conditions in their homes.



562 disabled people were empowered to volunteer by **355 volunteers**, some of them full time on CSV's 3 Supported Volunteering schemes across England.

CSV's UPwards project in Bradford, funded by the Big Lottery Fund, provided **87 volunteer mentors** to **110 adult offenders** to support them to reintegrate into their communities and to rebuild employability skills and confidence.

Our **Assisted Gardening** scheme, in partnership with Bristol City Council, helped **80 unemployed young people** gain valuable new skills through transforming 300 gardens for older, disabled and vulnerable people. Through this scheme young people gain a nationally recognised qualification in horticulture.

Older People



Our Retired and Senior Volunteer Programme (RSVP) is a well-established volunteer-led and managed programme responding to local needs across the UK. It is unique in the range of programmes our volunteers offer. Below are some examples of projects which engage older people as well as improving the mental and physical health of both volunteers and beneficiaries.

- Opportunities to socialise at coffee mornings and afternoon teas
- Lunch clubs
- Craft and cookery classes
- IT groups
- GP and hospital driving schemes
- Involvement in care homes
- Reading schemes in primary schools
- Intergenerational skills swaps

This year saw **15,592 active senior volunteers** and **370 volunteer organisers**, who have provided a more accurate picture of our numbers of older volunteers. RSVP volunteer organisers across the country engage directly with other older volunteers and beneficiaries, and develop and organise a wide range of activities in their community. This is a powerful and cost-effective peer-to-peer model, providing mutual benefit to the volunteers and beneficiaries, and promoting active citizenship and improving health and wellbeing amongst older people. In this period, **92% of volunteers felt less isolated** and

85% reported improved health. 92% volunteers felt they had made a positive contribution to their community.

Through a generous donation from an anonymous philanthropist RSVP will be able to develop many more projects in new geographical areas over the next three years.

Employee Volunteering

CSV is proud of its reputation, as well as the depth and breadth of employee volunteering opportunities it can provide for corporates. From team challenge events to school reading and literacy schemes, the EV staff can tailor a volunteering package to any company requirement.



CSV provided **5472 employee volunteers** from major companies with opportunities to volunteer in the community and with local charities. CSV worked with 32 employers to provide 34,734 volunteer hours of support to **26,672 children** and young people and **15,298 disabled people**.

Our employee volunteering programmes saw employees from corporates, such as Deutsche Bank and The Co-operative Group, provide reading and mentoring to school children and young people. Other companies, such as KPMG and Deloitte, provided support to their local communities through both practical activities and skills-based team volunteering.

Learning (excluding Springboard Sunderland Trust)



The performance reported below covers **CSV's Learning** operations which were delivered from 12 learning centres across England.

Throughout this year, CSV Learning worked extensively with learners across the 12 Learning centres as well as in multiple work experience and employer premises. **CSV Learning supported 3693 young people and adults**, many of whom were furthest from the labour market, had multiple barriers to learning or were vulnerable. Working under subcontracted provision, funded through the Skills Funding Agency (SFA) and direct funding through the Education Funding Agency (EFA), as well as with schools, local authorities, colleges, other training providers and the Department of Work and Pensions (DWP) and the European Social Fund (ESF), CSV engaged the following number of learners in its different areas:

Total number of learners engaged	3693
Number of learners enrolled on EFA Study Programme courses	418
Number of Apprenticeships	253
Number of learners enrolled in Adult Skills courses	3022
Number of qualifications gained – certificates claimed	5000
Number of hours delivered through learning activities	513,327

As described earlier in the report, during the year CSV Trustees regretfully had to announce the closure of CSV's Learning operations at the end of the contract year, July 2014. CSV worked hard to continue to support as many young and vulnerable people as possible until it closed its doors on 31 July 2014. Despite the closure being announced in March 2014, CSV Learning continued to maintain its commitment to all the learners on programmes and also to those who still wanted to learn and complete their qualifications by 31 July 2014. Some learners have been able to continue their apprenticeship provision through other organisations after the end of the year.

CSV has chosen to maintain a Learning presence in its Ipswich operation for the next contract year (August 2014 to July 2015). Programmes will be limited to meeting the needs of the Suffolk region. They will focus on EFA funded study programme activities (previously known as foundation learning) for young people aged 16-18 who are not in employment, education or training or who are undertaking alternative provision from their normal school programme.

Community engagement

CSV tries to work at the heart of communities to give volunteers the opportunity to contribute to strengthening their local communities. We believe that everyone has something to give and will also gain personal fulfilment from community and social action.

Through CSV's Time2Give scheme, in partnership with Kent Libraries, **2355 volunteers** provided **33,000 hours** of their time to help promote library services in schools, support adult literacy, help customers use library computers and delivered books to homebound people promoting reading and learning across the community.

The **Red Route Café** in Hackney, London, was established in June 2013 with generous support from a donor; it is located in the same building as other CSV activities and continues to develop. The café is a not-for-profit social enterprise that helps local young people gain employability skills. In 2013-14 we recruited 14 trainees and one apprentice to support with the running of the café. These individuals learnt business, team working and communication skills which helped them with future employment.

CSV's **Action Earth** campaign in Scotland is a small grants scheme for community based environment projects funded by Scottish Natural Heritage. This year **5691 volunteers** took part in a range of activities aiming to get people living in disadvantaged areas more involved in local green spaces.

2. To work with individuals and communities in responsive and innovative ways to achieve positive impact

During the period, **31,599 people** were engaged through CSV's **partnership with BBC local radio**, covering the whole of England. Stripping it Bare - a project using volunteers as Health Champions to break down the taboos surrounding mental health, sex education for the over 50s, and embarrassing illnesses such as bowel and prostate cancer - was launched in July 2011 and continued successfully over this period.

The Professionals, funded by the **Social Action Fund** grant (Office of Civil Society/Cabinet Office) began in April 2012. The project matches volunteers who have professional skills with local organisations that work with children and young people.

Organisations range from community groups to schools to local charities. The programme encourages people to give knowledge or specific skills to the communities they serve in and motivate businesses to promote active retirement of their staff. **10,637 professional volunteers** were recruited and encouraged to share their skills with local communities.

In December 2013 the grant was extended with a further £498,986 until March 2015. This extension has enabled CSV to develop its RSVP operations, the existing Professionals programme, the Grandmentors programme and its work with the Department of Health Strategic Partners.

CSV's Newcastle Volunteer Centre worked with **329 organisations** in the North East to support them with developing volunteering and corporate responsibility programmes for their employees. The volunteer centre supported **3119 people** to volunteer in their community.

CSV's **Make a Difference** campaign took place in October 2013 for the eighteenth year. There was no external funding for this programme which underlines CSV's commitment to raising the profile of volunteering. Our 2013 Make a Difference campaign focused on inspiring people to volunteer.

CSV is committed to actively involving volunteers and users of our services in our work through our Retired and Senior Volunteer Programme (RSVP) Advisory Board.

3. To use CSV's expertise and networks to influence public policy

CSV continues to provide the chair and coordination of **National Network for Volunteer Involving Agencies** (NNVIA). NNVIA has more than 80 major national charities as members, and more than 2 million volunteers organised across the network covering a wide variety of causes and issues all linked by volunteering. The network is recognised as an effective vehicle for influencing the development of public policy issues as they relate to volunteering and engaging with Government initiatives and policy developments to drive benefits for the volunteering sector.

CSV has been a member of the **Health and Care Voluntary Sector (VCS) Strategic Partners Programme** since April 2013. The Programme is a national strategic partnership of 22 voluntary and community sector organisations and consortia, working with the Department of Health (DH), NHS England (NHSE) and Public Health England (PHE) to improve health, wellbeing and care for all (but particularly the most excluded members of groups in our communities) and reduce health inequalities.

CSV received £200,000 for its work for the programme in 2013/14 and has been successful in securing £191,000 to continue this work during 2014/15. The various activities funded by this work support CSV's strategic aim of influencing public policy and promoting awareness of the importance of volunteering and social action as effective interventions in improving individual and community health and wellbeing, and in helping to meet the priorities of the health and care system.

Throughout the period, CSV has actively participated in and contributed to the following groups and networks:

- The Prime Minister's Dementia Friendly Champions Group
- The Age Action Alliance
- The Disability Action Alliance

- Think Local Act Personal (TLAP)
- The Care Quality Commission (CQC) and Regional Voices (the national partnership, with 9 regional networks in England which connects to 25,000 local voluntary and community sector organisations).

CSV continues to provide the secretariat and support for the Capital Volunteering Legacy Fund, which promotes the social inclusion of people with **mental health issues** through volunteering. The Fund is supported by an advisory panel of people with a lived experience of mental health issues.

Following a seminar on civil society at a time of austerity in April 2013, Lucy de Groot has chaired the **Call to Action for the Common Good Working Group**. This involves both civil society colleagues and other opinion leaders. With six months support from Carnegie Trust UK, the group employed a consultant who helped organise two parallel seminars focusing on the implications of a Common Good approach for (1) older people and (2) young people. He also prepared the report which was published in June 2014. The report outlined the core Common Good rationale required to deliver positive outcomes in the face of deep-seated social and demographic issues. It identified three key principles underpinning the development of a positive narrative for change; investing in the future, everyone 'doing their bit', and getting connected. The Call to Action is conceived as a long-term campaign and intends to develop partnerships and funding from across sectors.

CSV has continued to provide the Chair and Secretariat for **Volonteurope**, hosted and supported by the European Office. Volonteurope activities promote volunteering, active citizenship and social justice. The 22nd Annual Volonteurope Conference and the 7th **Active Citizens of Europe Awards** were held in Bucharest in November 2013. The event fostered debates on socio-political, cultural, economic and policy issues, bringing over 140 participants from across Europe.



In the UK, together with NCVO, we led the **National Alliance for the European Year of Citizens 2013** and at a European level we were coordinating partners in the European Year of Citizens Alliance (EYCA) in the development of political recommendations of the European Year 2013, presented to the European Commission at the EYCA Closing Conference in Lithuania in December 2013.

We commissioned and launched the Volonteurope Report on '**Social Inclusion: the Citizens' Journey through European Years**' (November 2013), a major piece of research and recommendation-setting that built on the achievements of CSV and Volonteurope, and wider European civil society, during the European Years of 2010, 2011, 2012 and 2013. The report was quoted by the European Commission officials during the EYCA Closing Conference, an important recognition of CSV's and Volonteurope's work.

We secured a four year strategic operating grant of 155 000 euros per year from the European Commission's 'Europe for Citizens' Programme, which enables us to continue developing the European work for CSV and Volonteurope's members, and implement a range of Europe-wide campaigns, tackling issues such as social exclusion of youth, break-down of communities, rural isolation of citizens, as well as rolling out the 'Common Good' campaign across Europe.

4. To ensure that CSV is sufficiently resourced to continue to build stronger communities for another 50 years

The robust review and transformation of the charity undertaken during the year confirms CSV will have a viable future focusing on its core social action and volunteering activities. This involves 80,000 volunteers active in their local communities, helping families in difficulty, children at risk of harm or neglect, young people leaving care, disabled and vulnerable adults, and older people.

Public Benefit

The Trustees have referred to the guidance provided by the Charity Commission on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set. The Trustees have complied with the duty under the Charities Act 2011 to have due regard for the public benefit guidance published by the Commission.

3. Message from the Chief Executive – View of the Future



CSV has undergone a major transformation over the last 12 months. As was reported last year, with the formal assistance of our financial advisers, PWC, and our legal advisers Veale Wasbrough Vizards LLP (VWV) and the Transformation Committee, chaired by Sir Jon Shortridge KCB, Trustees and Directors have worked tirelessly to create a financially stable and sustainable charity. The closure of CSV's learning operations (with the exception of our learning programme in Ipswich) and the disposal of our property assets has allowed us to re-launch a smaller, more tightly managed organisation based on the social action and volunteering part of the charity. A new senior leadership team is now in place, and we are in the process of developing a new strategic plan which looks ahead over the next three to five years. This strategic plan will also contain a refreshed statement of our mission, vision and values. CSV's governance framework will also be refreshed, including the appointment of several new trustees,

I am delighted to have been given the opportunity to head up an ambitious charity in which Trustees and Directors share values and objectives. With a view to the future, we have already spent some time together working on our organisational values and culture, and we will be engaging with staff around these in the coming months. Our focus will be on internal and external communications; finding improved ways to promote and position our organisation as a nationally recognised provider of specialist volunteering services, and the number one partner for other organisations wanting to grow their volunteering base.

We will set realistic targets for managed growth; we will continue to develop and define our business themes; we will grow our major donor base and continue to work with our many corporate partners, not only through employee volunteering but also in new ways. Our major beneficiary groups will still be young people, older people, disabled people and families. We are committed to grow and develop projects and programmes in all of these areas with a specific focus on improving the health and wellbeing of older people, building

the confidence, resilience and employability of young people, breaking down the barriers to disabled people volunteering and playing an active part in their communities, and helping families with complex needs to stay together.

We will focus on business development and income generation, nurturing our relationships with government departments, local authorities, trusts and foundations. We continue to bid for and win grants from the Big Lottery Fund; we are proud of the confidence placed in the organisation and our track record in this area. Public finances are challenging and budget reductions will continue for the foreseeable future, and although we receive funding from a very wide range of sources, we will have to keep up the momentum on income generation. The appointment of a new Director with a focus on this area of work will provide strategic direction and focus for the entire organisation.

To date, we have not had the resources to modernise our digital presence, brand renewal or volunteer relationship management. This is a priority for the next period. The transformation work has put the need to focus on this into stark relief. Trustees and Directors will work together on the rebranding and promotion of the new organisation. CSV will refresh its web presence in early 2015 and this will offer the opportunity to the charity to engage with volunteers and supporters in a modern and agile way. Work on database management will equally allow us to develop a new volunteer journey and to keep in touch with our volunteers and supporters.

We will continue to provide national leadership in the volunteering sector through the national network of volunteer involving agencies (NNVIA) and European leadership through Volonteurope and our work in other European networks. We will continue to contribute to policy development through our engagement with national sector bodies and through partnership with other charities.

I also want to add my thanks to the Trustees who have been committed and engaged throughout the transformation process, to our supporters and funders, and finally to the staff group who have maintained 'business as usual' during a difficult period.

The need for social action and volunteering has never been greater. Our focus will continue to be on giving everyone the opportunity to play an active part in their community. We believe that everyone can do extraordinary things to make a difference. This is at the heart of our mission as a charity.

4. Structure, Governance and Management

CSV was founded in 1962 as an unincorporated charity. The present legal structure is a charitable company limited by guarantee, incorporated on 10 July 1979 and registered as a charity in England and Wales on 22 February 1985. By the start of this financial year in August 2013, the four London Springboard subsidiary charities had been combined within the main CSV charity with their staff, assets and liabilities transferred to CSV. Therefore, during this period CSV had only one active subsidiary charitable company Springboard Sunderland Trust (SST). These accounts cover both CSV and Springboard Sunderland Trust which taken together comprise the CSV Group. From 1 August 2014 the two charities separated. CSV is a registered charity in Scotland.

CSV was set up under a Memorandum of Association which established the objects and powers of the organisation and is governed under its Articles of Association. The Council

of Management of CSV (the Council) are the charity's trustees and are responsible for the governance and establishment of operating policies across the CSV Group. The Council also has responsibility for the control and monitoring of the application of these policies. CSV Advisory Council members (previously known as Trustees, but this title was changed at the November 2011 AGM to avoid confusion with the formal charitable trustee governance role) elect, from among their number, persons to serve on the Council in accordance with the Articles of Association. All the members of the Council are statutory directors and charity trustees. None of CSV's statutory directors received any emoluments in respect of their services to the company (2013: £nil).

In the autumn of 2013, as a result of the extensive discussions on the future of the charity, two of the CSV Trustees who were also Trustees of Springboard Sunderland Trust (SST) resigned from Springboard Sunderland to ensure there was no suggestion of a conflict of interest. The third CSV Trustee resigned from CSV to become the Chair of the Springboard Sunderland Trust. Further independent trustees were appointed by Springboard Sunderland with the agreement of CSV. CSV remained the sole member of SST until the separation in July 2014.

The year has seen extensive activity by the Trustees in overseeing the major changes across the Group. The Board committees are as follows:

The Audit Committee, Chair: David Wilkinson, has clear terms of reference covering all areas of external audit, internal control and systems, and risk. It is required to 'oversee all systems, controls and processes that may have an impact on the charity's ability to meet its objectives'. Specifically, the Audit Committee ensures that:

- i) effective audit functions are in place (both external and internal)
- ii) adequate risk management processes are in place and
- iii) an adequate internal control environment is established

The committee continues to benefit from the involvement of an independent Trustee with substantial finance and charity experience. The Audit Committee remains very active in overseeing the CSV Group risk register, which is also reviewed by the Council and is monitored regularly by CSV's Directors Team. Given the uncertainties in the financial situation faced by the charity during this period and the degree of external and internal change being managed by the Executive, the Audit Committee has played an important role in keeping Council apprised of the risks to be managed. The Council believes that appropriate systems are in place to mitigate the major risks to which the Group is exposed.

The Finance Committee, Chair: Sir Jon Shortridge, has met every month between the quarterly Council meetings and is responsible for the financial oversight of the Charity. The Finance Committee has been considering regular reports on performance, financial results, cash flow, debtors and creditors. Particular consideration was given to the two major creditors the London Borough of Islington Pensions Scheme and CSV's bank. The Finance Committee received all the externally commissioned professional finance, property and legal advice, and reviewed and agreed upon the options for the changes needed to make CSV a sustainable going concern.

Human Resources and Remuneration Committee, Chair: Rolande Anderson, now incorporates the Pensions Committee and is responsible for setting the high level strategy with regard to pay, pensions and other HR matters. The Committee has revised its terms of reference and has, in the last few months, taken an active role in overseeing the

process for updating all of CSV's key policies and human resources procedures, as well as setting out a programme for a future review of pay and remuneration for the new charity. During the year the Human Resources Remuneration and Pensions Committee also considered the NCVO Report on Chief Executives' pay policy.

Transformation Committee, Chair: Sir Jon Shortridge, during the year and for a time-bound period only, CSV set up a Transformation Committee with clear Terms of Reference to provide regular oversight to and monitoring of the Transformation activity. The Committee met by teleconference on a weekly basis and were joined on these calls by legal and financial advisers providing specific and detailed guidance where required.

The day to day operational responsibilities for the CSV Group are devolved by the Council to the Chief Executive, the Directors and operational managers, who remain responsible to the Council for all aspects of the Group's performance. From November 2013, the Directors Team consisted of a Joint Director of Social Action and Volunteering and Policy, Fundraising and Communications; the Managing Director of Learning and the Director of Resources/Chief Operating Officer. The previous Director of Learning retired in September 2013 after over thirty years with the charity.

5. Reference and Administrative Details

For the period from 1 April 2013 to 31 July 2014

Company reg. no. 1435877

Charity reg. no. Registered in England and Wales as a charity, number 291222

Registered in Scotland as a charity, number SC039171

Address: 237 Pentonville Road, London, N1 9NJ

President Lord Levy

Vice President John Pulford MBE MBA

Council The members of the Council, who are also trustees under charity law, who served during the period and up to the date of this report were as follows:

Rolande Anderson	Chair: HR, Remuneration & Pension Committee Member of CSV Audit Committee
John Bullough	Member of CSV Finance Committee Trustee with particular responsibility for CSV Learning activity
Alison Elliott OBE	Chair of the CSV Scottish Advisory Board
Douglas Hill	Member of the CSV Audit Committee Member of the CSV Finance Committee Member of the CSV HR, Remuneration & Pension Committee

Bruce Moore	Resigned 4 December 2013
Jamie Morgan	
Matthew Nicholas	Trustee with particular responsibility for CSV Learning activity Member of the CSV Scottish Advisory Board
Sir Jon Shortridge KCB	Chair – CSV Council Chair – Finance Committee Chair – Transformation Committee
David Wilkinson	Chair – Audit Committee Member of the CSV Finance Committee

Secretary/Chief Executive Lucy de Groot CBE

Auditors

Sayer Vincent LLP
Chartered accountants and statutory auditors
8 Angel Gate
City Road
London, EC1V 2SJ

Principal bankers

NatWest plc
City of London Office
PO Box 12258
1 Princes Street
London, EC2R 8PA

6. Statement of Council's Responsibilities

The Council (which comprises the directors of CSV for the purposes of company law and the Trustees for the purposes of charity law) are responsible for preparing this Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Council to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company, and the Group, and of the incoming resources and application of resources, including the income and expenditure, of the charitable company and Group for that period. In preparing these financial statements, the Council members are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume the charitable company will continue in operation.

The Council are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure the financial statements comply with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended). They are also responsible for safeguarding the assets of the charitable company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Insofar as the Council are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- Council members have taken all steps they ought to have taken to make themselves aware of any relevant audit information and to establish the auditors are aware of that information.

The Council are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditors

Sayer Vincent LLP were reappointed as auditors during the period and have indicated their willingness to continue in that capacity.

The report of the trustees, which includes the strategic report, have been approved by the council on 17 November 2014 and signed on their behalf by:

Sir Jon Shortridge, KCB
Chair

7. Independent Auditors' report to the Council and Members of CSV

We have audited the financial statements of CSV for the year ended 31 July 2014, which comprise the group and parent charitable company statement of financial activities, the group and parent charitable company balance sheets, the group cashflow statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charitable company's members and Council, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005. Our audit work has been undertaken so that we might state to the charitable parent company's members and Council those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members and Council as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of Council and auditors

As explained more fully in the statement of Council's responsibilities set out in the report of the Board of Trustees, the Council (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

We have been appointed as auditor under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with regulations made under those Acts.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the group's and the parent charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Council; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the report of the Board of Trustees including the Strategic Report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- Give a true and fair view of the state of the group's and the parent charitable company's affairs as at 31 July 2014 and of the group's incoming resources and application of resources, including the group's income and expenditure, for the year then ended;
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- Have been prepared in accordance with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

Opinion on other matters prescribed by the Companies Act 2006

In our opinion the information given in the report of the Board of Trustees, including the strategic report, for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- The parent charitable company has not kept proper and adequate accounting records or returns adequate for our audit have not been received from branches not visited by us; or
- The parent charitable company's financial statements are not in agreement with the accounting records or returns; or
- Certain disclosures of Council members' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit.

Judith Miller (Senior statutory auditor)

Date: 1 December 2014

For and on behalf of Sayer Vincent LLP, Statutory Auditors
8 Angel Gate, City Road, LONDON EC1V 2SJ

Sayer Vincent LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

8. CSV Charity Financial Overview

Total income, excluding property sales, has decreased from £17.8m (16 month period) to £13.9m, as a result of the move to a standard 12 month financial year.

The surplus on disposal of properties of £5.6m is the result of the sale of CSV's Kings Cross HQ building and its Bristol property. The proceeds of these sales have been used to repay overdrafts and mortgages and as a result CSV is free from bank funding. In addition CSV has made a significant contribution of £2.2m against the deficit held in the final salary pension scheme run by the London Borough of Islington. CSV has also now paid a further £0.7m to the scheme after year end; this being the SST contribution to the deficit upon leaving the Group. Since the year end, CSV has disposed of its property in Bromley and is planning to exchange on the sale of its property on the Old Kent Road. The properties in Islington and Cardiff will be the last two to be sold.

Total expenditure for the period has decreased from £18.9m to £17.3m as a result of the change in accounting periods (from 16 months to 12 months) offset by additional Transformation costs.

The overall net movement in funds of £3.1m is explained as follows:

	<u>£000's</u>
Net movement in funds	3,150
Less property disposals	<u>5,621</u>
Deficit before property disposals	(2,471)
<u>Pension adjustments</u>	
FRS17 actuarial adjustment	(24)
Deficit payments	(540)
Actuarial gain	<u>976</u>
Net adjustment included in above	412
 Overall result (restricted & unrestricted)	 <u>(2,883)</u>
<u>Made up of:</u>	
Learning and transformation costs (including Learning closure)	(3,005)
Property sale costs (assumed netted from proceeds)	(144)
Social Action & Volunteering	(13)
Increase in restricted funds	<u>279</u>
	<u>(2,883)</u>

The overall balance sheet position has marginally improved from a net liability of £2.2m to a net liability of £2.0m, with the sale of two properties reducing fixed assets, repaying debt and increasing cash balances. As at 31 July 2014 this included a pension liability of £6.7m.

CSV (CSV AND ITS SUBSIDIARY UNDERTAKING)
CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

(incorporating an income and expenditure account)

For the year ended 31 July 2014

		Unrestricted Funds	Restricted Funds	Total 12 months to 31 July	Total 16 months to 31 July
	Note	2014 £'000	2014 £'000	2014 £'000	2013 £'000
INCOMING RESOURCES					
Incoming resources from generated funds:					
Voluntary income	2	147	1,711	1,858	2,906
Activities for generating funds:					
Property income		43	-	43	201
Investment income	3	1	-	1	2
Incoming resources from charitable activities	4	3,099	4,908	8,007	24,592
Surplus on disposal of properties	12	5,621	-	5,621	-
TOTAL INCOMING RESOURCES FROM CONTINUING ACTIVITIES		8,911	6,619	15,530	27,701
DISCONTINUED OPERATIONS					
Incoming resources from charitable activities	4	11,140	163	11,303	4,753
TOTAL INCOMING RESOURCES		20,051	6,782	26,833	32,454
RESOURCES EXPENDED					
Costs of generating voluntary income		414	-	414	412
Charitable activities	9	4,112	6,340	10,452	27,364
Transformation costs	8	1,625	-	1,625	-
Governance costs		227	-	227	171
TOTAL RESOURCES EXPENDED FROM CONTINUING OPERATIONS		6,378	6,340	12,718	27,947
DISCONTINUED OPERATIONS					
Charitable activities	9	11,742	165	11,907	5,443
TOTAL RESOURCES EXPENDED		18,120	6,505	24,625	33,390
Net incoming/(outgoing) resources before other recognised gains and (losses)	10	1,931	277	2,208	(936)
Actuarial gain/(loss) on defined benefit pension schemes	23	976	-	976	(148)
NET MOVEMENT IN FUNDS		2,907	277	3,184	(1,084)
Transfer out Springboard Sunderland	13	(2,701)	(264)	(2,965)	-
TOTAL FUNDS AT 1 AUGUST 2013		(3,930)	1,749	(2,181)	(1,098)
TOTAL FUNDS AT JULY 2014	19	(3,724)	1,762	(1,962)	(2,182)

All the above results are derived from continuing activities other than those stated. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed at Note 19 to the financial statements.

CSV (Company limited by guarantee)
STATEMENT OF FINANCIAL ACTIVITIES

(incorporating Income and Expenditure Account)
For the year ended 31 July 2014

		Unrestricted Funds	Restricted Funds	Total 12 months to 31 July 2014 £'000	Total 16 months to 31 July 2013 £'000
	Note	2014 £'000	2014 £'000		
INCOMING RESOURCES					
Incoming resources from generated funds:					
Voluntary income	2	147	1,711	1,858	2,675
Activities for generating funds:					
Property income		43	-	43	54
Investment income	3	1	-	1	2
Incoming resources from charitable activities	4	3,099	4,908	8,007	10,341
Surplus on disposal of properties	12	5,621	-	5,621	-
TOTAL INCOMING RESOURCES FROM CONTINUING ACTIVITIES		8,911	6,619	15,530	13,072
DISCONTINUED OPERATIONS					
Incoming resources from charitable activities	4	3,951	-	3,951	4,753
TOTAL INCOMING RESOURCES		12,862	6,619	19,481	17,825
RESOURCES EXPENDED					
Costs of generating voluntary income		213	-	213	412
Charitable activities	9	4,112	6,340	10,452	12,987
Transformation costs	8	1,500	-	1,500	-
Governance costs		205	-	205	143
TOTAL RESOURCES EXPENDED FROM CONTINUING OPERATIONS		6,030	6,340	12,370	13,542
DISCONTINUED OPERATIONS					
Charitable activities	9	4,937	-	4,937	5,344
TOTAL RESOURCES EXPENDED		10,967	6,340	17,307	18,886
Net incoming/(outgoing) resources before other recognised gains and (losses)	10	1,895	279	2,174	(1,061)
Actuarial gain/(loss) on defined benefit pension schemes	23	976	-	976	(148)
NET MOVEMENT IN FUNDS		2,871	279	3,150	(1,209)
TOTAL FUNDS AT 1 AUGUST 2013		(6,595)	1,483	(5,112)	(4,139)
Transferred from subsidiary Springboards	13	-	-	-	236
TOTAL FUNDS AT 31 JULY 2014	19	(3,724)	1,762	(1,962)	(5,112)

All the above results are derived from continuing activities other than those stated. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed at Note 19 to the financial statements.

	Note	2014 Group £'000	2013 Group £'000	2014 Charity £'000	2013 Charity £'000
FIXED ASSETS					
Tangible assets	12	3,284	7,198	3,284	4,662
		3,284	7,198	3,284	4,662
CURRENT ASSETS					
Debtors	14	1,889	4,202	1,889	3,519
Short term deposits	15	2	153	2	2
Cash at bank and in hand		2,961	910	2,961	865
		4,852	5,265	4,852	4,386
CREDITORS: amount falling due within one year	16	(2,633)	(4,235)	(2,633)	(4,118)
NET CURRENT ASSETS					
		2,219	1,030	2,219	268
TOTAL ASSETS LESS CURRENT LIABILITIES					
		5,503	8,228	5,503	4,930
CREDITORS: amount falling due after one year	17	-	(628)	-	(260)
Provision for Liabilities and Charges	18	(802)	(54)	(802)	(54)
Net assets excluding pension liability		4,701	7,546	4,701	4,616
Pension scheme liability	23	(6,663)	(9,728)	(6,663)	(9,728)
NET LIABILITIES		(1,962)	(2,182)	(1,962)	(5,112)
FUNDS					
Unrestricted funds:					
Designated funds	19	2,787	5,798	2,787	2,792
General Fund	19	152	-	152	341
		2,939	5,798	2,939	3,133
Restricted funds	19	1,762	1,748	1,762	1,483
Funds excluding pension deficit		4,701	7,546	4,701	4,616
Pension reserve liability	23	(6,663)	(9,728)	(6,663)	(9,728)
Total funds	19	(1,962)	(2,182)	(1,962)	(5,112)

The financial statements were approved and authorised for issue, by the Council on 17 November 2014 and signed on their behalf by:-

Sir Jon Shortridge, Council member

David Wilkinson FCA, Council Member

CONSOLIDATED CASH FLOW STATEMENT

For the year ended 31 July 2014

	Note	Group 2014 £'000	Group 2013 £'000	Charity 2014 £'000	Charity 2013 £'000
Net cash flow from operating activities	1	(3,866)	(1,623)	(3,017)	(1,874)
Returns on investments & servicing of finance					
Interest received		1	2	1	2
Interest paid		(19)	(31)	(8)	(1)
		<u>(18)</u>	<u>(29)</u>	<u>(7)</u>	<u>1</u>
Taxation		-	-	-	-
Capital expenditure & financial investment					
Acquisition of tangible fixed assets		(28)	(334)	(5)	(137)
Disposal of tangible fixed assets		6,645	-	6,645	-
		<u>6,617</u>	<u>(334)</u>	<u>6,640</u>	<u>(137)</u>
Financing					
Acquisition of loans		1,007	1,065	-	1,557
Repayment of loans		(1,851)	(224)	(1,557)	-
Repayment of finance lease capital		11	-	-	-
		<u>(833)</u>	<u>841</u>	<u>(1,557)</u>	<u>1,557</u>
Net cash flow		<u>1,900</u>	<u>(1,145)</u>	<u>2,059</u>	<u>(453)</u>
Reconciliation of net cashflow to movement in net cash					
Cash at the start of the year		1,063	2,208	867	1,218
Cash transferred from former Springboard subsidiaries		-	-	37	102
Increase/(decrease) in cash		<u>1,900</u>	<u>(1,145)</u>	<u>2,059</u>	<u>(453)</u>
Net cash at the end of the period		<u>2,963</u>	<u>1,063</u>	<u>2,963</u>	<u>867</u>

Notes to the cashflow statement

1. Reconciliation of net incoming resources to net cash flow from operating activities

	2014 £'000	2013 £'000	2014 £'000	2013 £'000
Net incoming/(outgoing) resources before other recognised gains and (losses)	2,208	(936)	2,174	(1,061)
Interest received	(1)	(2)	(1)	(2)
Interest paid	19	31	8	1
Loss/(profit) on sale/disposal of tangible fixed assets	(3,077)	-	(5,561)	-
FRS17 pension cost adjustment	(2,089)	(218)	(2,089)	(218)
Springboard transfers	(2,965)	-	(37)	(2,870)
(Increase)/decrease in debtors	2,313	(704)	1,630	1,338
Increase/(decrease) in creditors	(649)	(118)	560	814
Depreciation and write offs	375	324	299	124
Net cash flow from operating activities	<u>(3,866)</u>	<u>(1,623)</u>	<u>(3,017)</u>	<u>(1,874)</u>

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

1. ACCOUNTING POLICIES

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards and the Companies Act 2006. They follow the recommendations in the Statement of Recommended Practice, Accounting and Reporting by Charities (issued in March 2005).

These consolidated financial statements consolidate the results of the parent company (CSV) and its wholly owned subsidiary undertakings, detailed in note 13 of the financial statements, on a line by line basis. Transactions and balances between the parent and its subsidiary undertakings have been eliminated from the consolidated financial statements.

Going concern

The group has generated a surplus of unrestricted funds during the year ended 31 July 2014 of £2.871m after allowing for the actuarial gain. At the end of the period, the implementation of the transformation plan agreed during 2012/13 and group had net liabilities of £1.963m. However £6.663m relates to the defined benefit pension scheme and excluding this, there are net assets of £4.7m. The CSV council have overseen the implementation of the transformation plan agreed during 2012/13. CSV has generated sufficient cash resources through the rationalisation of its property portfolio and the significant restructuring that has enabled a charity focusing on the core values of social action and volunteering to be financially viable for the next 12 months from the signing of these accounts.

Incoming resources

Voluntary income is received by way of donations and gifts and is included in full in the statement of financial activities when receivable. Income from the sale of goods and services is recognised in the financial statements during the period in which the service is carried out and therefore entitlement is earned.

Revenue grants are credited to the statement of financial activities when received or receivable whichever is earlier.

Where unconditional entitlement to grants receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that the conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

Contract income is recognised in the financial statements to the extent that entitlement has been earned at the period end.

Intangible income by way of donated services is recognised as an incoming resource where the provider of the service has incurred a financial cost. The value of volunteer time is not included in the financial statements.

Fund accounting

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received or generated for the charitable purposes.

Designated funds are unrestricted funds earmarked by the Council for particular purposes.

Transfers are made from unrestricted to restricted funds to cover any overspends on restricted projects during the period where the cost will not be met by the funder. Transfers between restricted funds and from restricted to unrestricted funds are made with the permission of the funder.

Resources expended

Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Resources expended are allocated to the particular activity where the cost relates directly to that activity.

Notes 6 and 7 provide the basis of allocating support costs.

Governance costs are the costs associated with the governance arrangements of the charity. These costs relate to constitutional and statutory requirements and with the strategic management of the charity's activities.

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

1. ACCOUNTING POLICIES (CONTINUED)

The costs of generating funds relate to the costs incurred by the group and charitable company in raising funds for the charitable work.

Grants payable are charged to the Statement of Financial Activities in the period in which the offer is conveyed to the recipient except for conditional offers, when the grant is recognised as expenditure on fulfilment of the conditions.

Tangible fixed assets and depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. Freehold Land is not depreciated. The depreciation rates in use are as follows:

Freehold property	-	2% straight line
Leasehold property	-	for the period of the lease
Plant and equipment	-	33.3% straight line

Items of equipment are capitalised where the purchase price including VAT, exceeds £2,000. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value or value in use.

Operating leases

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the minimum lease term.

Pensions

The parent company operates defined benefit and defined contribution pension schemes. The cost of providing the defined benefit pension and related benefits is charged to the SOFA over the employees' service lives on the basis of a fixed percentage of earnings which is an estimate of the regular cost. Variations from regular cost, arising from periodic actuarial valuations are allocated over the expected remaining service lives of current employees on the basis of a fixed percentage of current and estimated future earnings. Any difference between the charge to the SOFA and the contributions payable to the scheme is shown as an asset or liability in the balance sheet.

Provisions

Dilapidations are valued using a management estimate of the cost to the organisation of works required to repair each property to the required condition at the end of the respective leases.

2. VOLUNTARY INCOME

	Group 12 months to July 31 2014 £'000	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>
Gifts, donations and legacies	419	784	419	581
Grants - general	1,439	2,122	1,439	2,094
	1,858	2,906	1,858	2,675

3. INVESTMENT INCOME

	Group 12 months to July 31 2014 £'000	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>
Interest receivable from:				
Cash at bank	1	2	1	2
	1	2	1	2

4. INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Group 12 months to July 31 2014	<i>Group 16 months to July 31 2013</i>	Charity 12 months to July 31 2014	<i>Charity 16 months to July 31 2013</i>
Continuing Operations (SAV and part Learning)				
Primary purpose trading (sale of services as part of the direct charitable activity of the Charity)	1,788	3,031	1,788	2,627
Contractual payments	2,068	15,208	2,068	1,885
Grants specifically for the provision of goods and services to beneficiaries as part of the direct charitable activity	3,848	5,940	3,848	5,416
Donated facilities and services	303	413	303	413
Total Continuing Operations	8,007	24,592	8,007	10,341
Discontinued Operations (Learning)				
Contractual payments	10,927	4,504	3,738	4,504
Grants specifically for the provision of goods and services to beneficiaries as part of the direct charitable activity	376	249	213	249
Total Discontinued Operations	11,303	4,753	3,951	4,753
	19,310	29,345	11,958	15,094

CSV has utilised donated facilities and services during the year. These mainly comprise office space, utility charges and equipment.

During the year CSV implemented its transition plan to enable the charity to focus on its core values of social action and volunteering from 1 August 2014. As a result of this all Learning activities were closed except for those provided from the Ipswich office which are seen as a key part of the service delivery from that office.

With SST leaving the Group on 31 July 2014 their income and costs have been included as Discontinued Operations.

Consequently, all Social Action and Volunteering (SAV) and the Learning operation at Ipswich are included in the continuing section of the above note. All other Learning operations are included in the discontinued section of the above note.

The total incoming resources from charitable activities by source:

	Group 12 months to July 31 2014	<i>Group 16 months to July 31 2013</i>	Charity 12 months to July 31 2014	<i>Charity 16 months to July 31 2013</i>
	£'000	£'000	£'000	£'000
Private sector	1,748	3,700	1,745	3,250
Central government	12,244	18,607	5,371	5,284
Other public sector (see note below)	5,318	7,038	4,842	6,560
	19,310	29,345	11,958	15,094

Other public sector includes £303,000 (2013 - £413,000) of donated facilities and services and £581,000 (2013 - £1,050,000) paid to CSV volunteers by outside organisations for weekly allowances, food and travel; the corresponding cost is included in the expenditure of CSV Volunteering Partners. Other public sector also includes local and health authorities, the European Social Fund and other European Funding.

All donated facilities and services were applied towards Social Action and Volunteering projects.

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

5. GRANTS PAYABLE

	Group 12 months to July 31 2014 £'000	<i>Group 16 months to July 31 2013 £'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity 16 months to July 31 2013 £'000</i>
Paid to subsidiary undertakings	-	-	-	349
Other programmes	113	<i>445</i>	113	<i>272</i>
	113	<i>445</i>	113	<i>621</i>

6. TOTAL RESOURCES EXPENDED - CSV

	Cost of generating funds £'000	Charitable activities £'000	Governance £'000	Support costs £'000	12 months to July 31 2014 £'000	<i>16 months to July 31 2013 £'000</i>
Staff costs (Note 11)	106	8,912	42	966	10,026	<i>11,991</i>
Depreciation (Note 12)	-	246	-	6	252	<i>124</i>
Interest payable	-	8	-	-	8	<i>1</i>
Auditors' remuneration charity	-	-	106	-	106	<i>40</i>
Auditors' remun. ex Springboards	-	-	38	-	38	<i>-</i>
Accounts preparation fees	-	-	-	-	-	<i>18</i>
Premises costs	-	843	-	275	1,118	<i>1,203</i>
Grants paid (Note 5)	-	113	-	-	113	<i>621</i>
VAT irrecoverable	-	256	-	99	355	<i>323</i>
Volunteers' allowances/expenses	-	575	-	-	575	<i>804</i>
Trainee costs and allowances	-	651	-	-	651	<i>509</i>
Donated facilities and services	-	303	-	-	303	<i>413</i>
Staff travel and subsistence	-	332	2	8	342	<i>650</i>
Promotion, publicity, and marketing	-	74	16	30	120	<i>92</i>
Legal, professional, and consultancy	-	751	-	142	893	<i>754</i>
Other costs (including transformation)	107	1,759	-	541	2,407	<i>1,343</i>
	213	14,823	204	2,067	17,307	<i>18,886</i>
Support costs	-	2,066	1	(2,067)	-	-
Total resources expended	213	16,889	205	-	17,307	<i>18,886</i>

Note: Support costs comprise operational costs, IT and other administrative costs. The total governance costs includes a proportion of support costs.

Included in the auditors remuneration for 2013/14 is £5,325 for non-audit work.

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

7. TOTAL RESOURCES EXPENDED - CSV GROUP

	Cost of generating funds £'000	Charitable activities £'000	Governance £'000	Support costs £'000	12 months to July 31 2014 £'000	16 months to July 31 2013 £'000
Staff costs (Note 11)	106	11,310	50	966	12,432	17,264
Depreciation (Note 12)	-	322	-	6	328	324
Interest payable	-	19	-	-	19	31
Auditors' remuneration	-	-	158	-	158	64
Accounts preparation fees	-	-	-	-	-	18
Premises costs	-	1,154	-	275	1,429	1,898
Grants paid (Note 5)	-	113	-	-	113	445
Irrecoverable VAT	-	351	-	99	450	512
Volunteers' allowances/expenses	-	575	-	-	575	810
Trainee costs and allowances	-	853	-	-	853	1,738
Donated facilities and services	-	303	-	-	303	413
Payments to subcontractors	-	3,134	-	-	3,134	5,370
Staff travel and subsistence	-	468	2	8	478	869
Promotion, publicity, and marketing	-	74	16	30	120	101
Legal, professional and consultancy	-	1,017	-	142	1,159	1,378
Other costs (including Transformation)	308	2,225	-	541	3,074	2,155
	414	21,918	226	2,067	24,625	33,390
Support costs	-	2,066	1	(2,067)	-	-
Total resources expended	414	23,984	227	-	24,625	33,390

Note: For the Consolidated accounts, the support costs of the subsidiary undertakings are treated as direct costs of the charitable activities. Charity support costs comprise operational, IT and other administrative costs. The total governance costs includes a proportion of support costs.

Included in the auditors remuneration for 2013/14 is £5,325 for non-audit work.

8. TRANSFORMATION COSTS

	Group 12 months to July 31 2014 £'000	<i>Group 16 months to July 31 2013 £'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity 16 months to July 31 2013 £'000</i>
Dilapidations provision	463	-	463	-
Legal and professional fees	778	-	653	-
Redundancies	320	-	320	-
Other	64	-	64	-
	1,625	-	1,500	-

These costs were incurred by the Group as a result of the restructuring of the CSV Charity, including the closure of the Learning division, as well as the separation of SST from CSV Group on 31 July 2014.

9. ANALYSIS OF CHARITABLE EXPENDITURE BY DIRECTORATE

	Group 12 months to July 31 2014 £'000	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>
Directorate				
Continuing Activities (SAV and part Learning)				
Learning	702	15,214	702	738
Social Action and Volunteering	9,750	12,150	9,750	12,249
Total	<u>10,452</u>	<u>27,364</u>	<u>10,452</u>	<u>12,987</u>
Discontinued Activities (Learning)				
Learning	11,907	5,443	4,937	5,344
Total	<u>22,359</u>	<u>32,807</u>	<u>15,389</u>	<u>18,331</u>

For details of continuing and discontinued services, see Note 4 to the financial statements.

The transformation costs incurred by SST have not been reflected here as they are one-off costs and not part of normal business.

10. NET INCOMING/(OUTGOING) RESOURCES FOR THE YEAR

This is stated after charging:

	Group 12 months to July 31 2014 £'000	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>
Interest payable	19	31	8	1
Depreciation	328	324	252	124
Auditors' remuneration (all for audit fees) see below:	158	64	144	40
Accountancy services	-	18	-	18
Operating lease rentals:				
Property	197	588	197	443
Other services	<u>51</u>	<u>55</u>	<u>51</u>	<u>51</u>

During the period, 2 council members (2013: 4) received reimbursement of expenses of £2,727 (2013: £4,588). No remuneration was paid to any member of the Council (2013: 0).

	Group 12 months to July 31 2014 £'000	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>
Auditors remuneration				
Group Auditor				
Audit				
Current Year	48	64	48	40
Under accrual for previous year	40	-	30	-
Under accrual for previous year for closed Springboards		-	38	-
Other Services				
Current Year	5	18	5	18
Under accrual for previous year	51	-	23	-
Subsidiary Auditor				
Other Auditors fees	14	-	-	-
	<u>158</u>	<u>82</u>	<u>144</u>	<u>58</u>

The Group fees include those incurred by CSV in the current year but relate to audit work carried out at the closed Springboards in the 16 month period to July 31st 2013.

This is shown in note 8 above as an under-accrual for the Charity.

11. STAFF NUMBERS AND COSTS

	Group 12 months to July 31 2014 £'000	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>	Charity 12 months to July 31 2014 £'000	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>£'000</i>
Wages and salaries	10,721	15,429	8,578	10,631
Social security costs	812	929	671	714
Pension costs	899	906	777	646
	12,432	17,264	10,026	11,991

Salaries and wages include agency fees incurred by CSV of £215,000 (2013: £125,000).

	Group 12 months to July 31 2014	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i>	Charity 12 months to July 31 2014	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i>
Earnings over £60,000	No	No	No	No
Number of employees receiving £120,001-£130,000	1	-	1	-
Number of employees receiving £90,001-£100,000	-	1	-	1
Number of employees receiving £80,001-£90,000	1	-	1	-
Number of employees receiving £70,001-£80,000	1	2	1	2
Number of employees receiving £60,001-£70,000	1	2	1	2
	4	5	4	5

The employer's current service pension contribution for staff earning over £60,000 was £5,253 (2013: £15,661).

The average weekly number of employees, calculated as full time equivalents, during the period was:

	Group 12 months to July 31 2014 No.	<i>Group</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>No.</i>	Charity 12 months to July 31 2014 No.	<i>Charity</i> <i>16 months</i> <i>to July 31</i> <i>2013</i> <i>No.</i>
Charitable activities	413	449	310	290
Fundraising	3	6	3	3
Governance	1	1	1	1
	417	456	314	294

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

12. TANGIBLE FIXED ASSETS

The group

	Freehold properties £'000	Plant and equipment £'000	Motor vehicles £'000	Total £'000
Cost				
At 1 August 2013	8,479	3,247	138	11,864
Additions		23	5	28
Write offs		(47)		(47)
Disposals	(1,470)		-	(1,470)
Transfer out of SST assets	(3,123)	(787)	(107)	(4,017)
At 31 July 2014	<u>3,886</u>	<u>2,436</u>	<u>36</u>	<u>6,358</u>
Depreciation				
At 1 August 2013	1,554	2,978	134	4,666
Charge for the period	218	106	4	328
Disposals	-	-	-	-
On disposals	(386)	-	-	(386)
Transfer out of SST assets	(662)	(765)	(107)	(1,534)
At 31 July 2014	<u>724</u>	<u>2,319</u>	<u>31</u>	<u>3,074</u>
Net book value				
At 31 July 2014	<u>3,162</u>	<u>117</u>	<u>5</u>	<u>3,284</u>
At 31 July 2013	<u>6,925</u>	<u>269</u>	<u>4</u>	<u>7,198</u>

The charity

	Freehold properties £'000	Plant and equipment £'000	Motor Vehicles £'000	Total £'000
Cost				
At 1 August 2013	5,356	2,483	31	7,870
Additions	-	-	5	5
Write offs	-	(47)	-	(47)
Disposals	(1,470)		-	(1,470)
At 31 July 2014	<u>3,886</u>	<u>2,436</u>	<u>36</u>	<u>6,358</u>
Depreciation				
At 1 August 2013	954	2,227	27	3,208
Charge for the period	156	92	4	252
Disposals	(386)	-	-	(386)
At 31 July 2014	<u>724</u>	<u>2,319</u>	<u>31</u>	<u>3,074</u>
Net book value				
At 31 July 2014	<u>3,162</u>	<u>117</u>	<u>5</u>	<u>3,284</u>
At 31 July 2013	<u>4,402</u>	<u>256</u>	<u>4</u>	<u>4,662</u>

With Springboard Sunderland Trust leaving the Group on 31 July 2014, their assets have been removed from the Group accounts.

In the view of the Trustees, the aggregate market value of the freehold properties owned by CSV was significantly in excess of the total net book value shown in these accounts.

As part of the significant restructuring CSV sold its HQ properties in both Pentonville Road and Kings Cross Road and its Bristol property, reported in the SOFA. Since the balance sheet date, a further property in Bromley has been sold. CSV is seeking to sell two further London properties to complete the restructuring. The new HQ will be based in Hackney in the one remaining London property owned by CSV.

The proceeds from the sale of three buildings was £6.645m and after taking account of the book values of the properties and sale costs the net proceeds from the sales amounted to £5.621m.

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

12. TANGIBLE FIXED ASSETS (continued)

Details of Freehold properties at 31 July 2014

CSV	At cost £'000
CSV House, Williams Way, Cardiff, CF10 5DY	405
Beacon House, Old Homesdale Road, Bromley, BR2 9LJ	1,403
18-24 Lower Clapton Road, London, E5 0PD	1,203
The Derek Higgins Training Centre, 179 Hornsey Road, London, N7 6RA	723
727 Old Kent Road, London, SE15 1NX	152
Total CSV and Group	3,886

13. SUBSIDIARY AND ASSOCIATE UNDERTAKINGS

The charitable company controls the Springboard charitable companies listed below. They are registered in England and Wales, with the exception of Springboard Scotland Trust, which is registered in Scotland. These subsidiary undertakings form part of the learning directorate of the group. All activities have been consolidated on a line by line basis in the statement of financial activities. A summary of the results of the subsidiary undertakings are shown

Springboard Sunderland (SST)

	12 months to July 31 2014	<i>16 months to July 31 2013</i>
	£'000	<i>£'000</i>
Incoming resources	7,190	10,954
Resources expended	(7,964)	(10,929)
Surplus/(deficit)	(774)	25

The aggregate of the assets, liabilities and funds was:

Assets	5,085	3,847
Liabilities	(2,120)	(962)
Transfer out of the Group	(2,965)	-
Net assets	-	2,885

Closed Springboards

	12 months to July 31 2014	<i>16 months to July 31 2013</i>
	£'000	<i>£'000</i>
Springboards closed 30 July 2013		
Assets	-	3,215
Liabilities	-	(2,979)
	-	236

These assets transferred to CSV on 30 July 2013.

CSV has a one third share in Digital Outreach Limited with two other charities.

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

14. DEBTORS

	Group 12 months to July 31 2014	<i>Group 16 months to July 31 2013</i>	Charity 12 months to July 31 2014	<i>Charity 16 months to July 31 2013</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Due within one year				
Subsidiary undertakings	-	-	-	466
Trade debtors	1,153	2,253	1,153	1,224
Prepayments	65	230	65	125
Accrued income	671	1,719	671	1,704
	1,889	<i>4,202</i>	1,889	<i>3,519</i>

15. SHORT-TERM DEPOSITS

	Group 12 months to July 31 2014	<i>Group 16 months to July 31 2013</i>	Charity 12 months to July 31 2014	<i>Charity 16 months to July 31 2013</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Short-term deposits				
At the start of the period	153	1,312	2	870
Movement	(151)	(1,159)	-	(868)
At the end of the period	2	<i>153</i>	2	<i>2</i>

16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group 12 months to July 31 2014	<i>Group 16 months to July 31 2013</i>	Charity 12 months to July 31 2014	<i>Charity 16 months to July 31 2013</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Loans from subsidiary undertakings	-	-	-	148
Bank loans and overdrafts repayable within one year	-	1,223	-	1,149
Other creditors	504	888	504	737
Social security and other taxes	271	404	271	364
Accruals	1,030	511	1,030	511
Deferred income (see below)	828	1,209	828	1,209
	2,633	<i>4,235</i>	2,633	<i>4,118</i>
<u>Deferred income</u>				
Balance at 1 August 2013	1,209	1,318	1,209	972
Amount released to incoming resources	(1,209)	(1,318)	(1,209)	(972)
Amount deferred in the period	828	1,209	828	1,209
Balance at 31 July 2014	828	<i>1,209</i>	828	<i>1,209</i>

CSV
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 July 2014

17. CREDITORS: AMOUNTS FALLING DUE AFTER ONE YEAR

	Group	<i>Group</i>	Charity	<i>Charity</i>
	12 months	<i>16 months</i>	12 months	<i>16 months</i>
	to July 31	<i>to July 31</i>	to July 31	<i>to July 31</i>
	2014	<i>2013</i>	2014	<i>2013</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
<u>Bank loans</u>				
repayable within 1 - 2 years	-	154	-	77
repayable within 2 - 5 years	-	448	-	164
repayable over 5 years	-	26	-	19
	<u>-</u>	<u>628</u>	<u>-</u>	<u>260</u>

18. PROVISIONS FOR LIABILITIES AND CHARGES

	Group and Charity		
	Brought forward	Increase/decrease	Carried forward
	£'000	£'000	£'000
Dilapidations	34	479	513
Crystallisation of pension liability for early retirement	20	(20)	-
Discontinued operations	-	289	289
	<u>54</u>	<u>748</u>	<u>802</u>

19. STATEMENT OF FUNDS - GROUP

	Brought forward	Incoming resources	Resources expended	Transfers and investment gains/(losses)	Carried forward
	£'000	£'000	£'000	£'000	£'000
RESTRICTED FUNDS					
Charity	1,483	6,619	(6,340)	-	1,762
SST	265	163	(165)	(263)	-
	<u>1,748</u>	<u>6,782</u>	<u>(6,505)</u>	<u>(263)</u>	<u>1,762</u>
SUMMARY OF FUNDS					
Designated funds	5,798	-	(638)	(2,373)	2,787
General fund	-	15,739	(15,272)	(315)	152
Total unrestricted funds before pension deficit	<u>5,798</u>	<u>15,739</u>	<u>(15,910)</u>	<u>(2,688)</u>	<u>2,939</u>
Less: Pension deficit	(9,728)	2,089	-	976	(6,663)
Restricted funds	<u>1,748</u>	<u>6,782</u>	<u>(6,505)</u>	<u>(263)</u>	<u>1,762</u>
	<u>(2,182)</u>	<u>24,610</u>	<u>(22,415)</u>	<u>(1,975)</u>	<u>(1,962)</u>

19. STATEMENT OF FUNDS - CHARITY

	Brought forward	Incoming resources	Resources expended	Transfers and investment gains/ (losses)	Carried forward
	£'000	£'000	£'000	£'000	£'000
RESTRICTED FUNDS					
Social Action and Volunteering	1,483	6,619	(6,340)	-	1,762
	<u>1,483</u>	<u>6,619</u>	<u>(6,340)</u>	<u>-</u>	<u>1,762</u>
SUMMARY OF FUNDS					
Unrestricted funds:					
Designated funds	2,792	-	(5)	-	2,787
General fund	341	10,745	(10,934)	-	152
Total unrestricted funds before pension deficit	<u>3,133</u>	<u>10,745</u>	<u>(10,939)</u>	<u>-</u>	<u>2,939</u>
Less pension deficit	(9,728)	2,089	-	976	(6,663)
Restricted funds	<u>1,483</u>	<u>6,619</u>	<u>(6,340)</u>	<u>-</u>	<u>1,762</u>
	<u>(5,112)</u>	<u>19,453</u>	<u>(17,279)</u>	<u>976</u>	<u>(1,962)</u>

Restricted funds represent balances, none of which are considered to be material individually, in respect of many on-going projects where funds are shortly to be applied.

Capital Fund represents the carrying value of fixed assets, less any long term loans used to finance them capped to prevent the General fund from going into deficit.

Project development fund represents funds set aside for development of new projects which may be undertaken in the future. At the year end, CSV ceased to set aside funds in this way, and transferred all project development funds to general reserves in recognition of the need to build reserves adequate to sustain 3 months of operation.

20. ANALYSIS OF GROUP NET ASSETS BETWEEN FUNDS

	Restricted funds	Unrestricted funds	Total funds
	£'000	£'000	£'000
Tangible fixed assets	-	3,284	3,284
Net Current Assets	1,762	457	2,219
Provisions, long-term liabilities and pension liabilities	-	(7,465)	(7,465)
Net assets/(liabilities) at the period end	<u>1,762</u>	<u>(3,724)</u>	<u>(1,962)</u>

21. OPERATING LEASE COMMITMENTS

The group had annual commitments at the period end under operating leases expiring as follows:

	2014		2013	
	Land and buildings	Other	<i>Land and buildings</i>	<i>Other</i>
	£'000	£'000	<i>£'000</i>	<i>£'000</i>
Operating leases which expire:				
within one year	76	-	<i>409</i>	-
within one to two years	-	-	<i>53</i>	-
within two to five years	63	-	<i>91</i>	<i>55</i>
in over five years	58	-	<i>35</i>	-
	197	-	<i>588</i>	<i>55</i>

The charity had annual commitments at the period end under operating leases expiring as follows:

	2014		2013	
	Land and buildings	Other	<i>Land and buildings</i>	<i>Other</i>
	£'000	£'000	<i>£'000</i>	<i>£'000</i>
Operating leases which expire:				
less than one year	76	-	<i>334</i>	-
within one to two years	-	-	<i>25</i>	-
within two to five years	63	-	<i>84</i>	<i>51</i>
over five years	58	-	<i>-</i>	-
	197	-	<i>443</i>	<i>51</i>

22. PENSION CONTRIBUTIONS

CSV is a member of the London Borough of Islington defined benefit pension scheme. CSV has closed this scheme to new entrants. The employer contributions made to the Scheme (see Note 23) represent pension costs and other post-retirement benefits, and are based on an actuarial valuation of the Scheme, which is revalued each year. For 2014, the contribution rate was 17.8% (2013:14.5%) of pensionable earnings.

23. PENSION COMMITMENTS

CSV is an admitted member of the London Borough of Islington Pension scheme. The disclosures set out below are based on the financial data supplied by Mercers, the Actuary to the London Borough of Islington. The last formal actuarial valuation of the Scheme was carried out at 31 March 2013.

Further details of the Scheme, as required by FRS17, are shown below. The detailed financial information given below is in respect of CSV Group (CSV and its subsidiary undertakings); it is not practicable to identify CSV's proportion of the assets and liabilities separately.

The actuarial valuation of the Scheme, the part relating to CSV Group, was updated at 31 July 2014 by a qualified actuary using assumptions that are consistent with the requirements of FRS17, 'Retirement benefits'.

Investments have been valued for this purpose at market value by the actuary. The major assumptions used for the valuation were:

	2014	2013	2012	2011
	%	%	%	%
Discount rate	4.3	<i>4.5</i>	<i>4.9</i>	<i>5.5</i>
Inflation (CPI)	2.3	<i>2.4</i>	<i>2.5</i>	<i>3.4</i>
Salary increases	4.1	<i>4.2</i>	<i>4.3</i>	<i>4.7</i>
Increases to pension in payment	2.3	<i>2.4</i>	<i>2.5</i>	<i>2.9</i>

23. PENSION COMMITMENTS (CONTINUED)

The Group's Scheme value of assets, the present value of liabilities and the expected rate of return at 31 July 2014

	Long rate of return 2014 %	2014 Value of assets £'000	Long rate of return 2013 %	2013 Value of assets £'000
Equities	7	23,318	7	20,280
Government bonds	3.2	-	n/a	-
Other bonds	4.1	7,287	4.3	6,240
Other	0.31 - 5.81	5,129	0.50 - 5.7	4,680
Total fair value of assets		35,734		31,200
Present fair value of funded benefit obligations		(42,397)		(40,928)
Deficit		(6,663)		(9,728)

Components of pension cost

	2014 £'000	2013 £'000
Current service cost	(527)	(820)
Interest on pension liabilities	(1,832)	(2,361)
Expected return on assets	1,794	2,126
Total pension cost charged to expenditure	(565)	(1,055)

Statement of actuarial gains/(losses)

	2014 £'000	2013 £'000
Actuarial gain/(loss)	976	(148)
Net gain/(loss)	976	(148)

Change in benefit obligation

	2014 £'000	2013 £'000
Benefit obligation at beginning of period	(40,928)	(36,143)
Current service costs	(527)	(820)
Interest on pension liabilities	(1,832)	(2,361)
Member contributions	(173)	(282)
Actuarial (losses)/gains	(32)	(2,601)
Benefits/transfers paid	1,095	1,279
	(42,397)	(40,928)

Change in plan assets

	2014 £'000	2013 £'000
Fair value of Scheme assets at beginning of period	31,200	26,345
Expected return on plan assets	1,794	2,126
Actuarial gains/(losses)	1,008	2,453
Employer contributions	2,654	1,273
Member contributions	173	282
Benefits/transfers paid	(1,095)	(1,279)
	35,734	31,200

23. PENSION COMMITMENTS (CONTINUED)

Amounts for the current and previous periods are as follows:

	2014 £'000	2013 £'000	2012 £'000	2011 £'000
Funded benefit obligation	(42,397)	(40,928)	(36,143)	(33,136)
Scheme assets	35,734	31,200	26,345	25,539
Deficit	<u>(6,663)</u>	<u>(9,728)</u>	<u>(9,798)</u>	<u>(7,597)</u>
Experience adjustment on Scheme assets	976	2,453	(879)	3,495
Experience adjustment on Scheme liabilities	<u>264</u>	<u>-</u>	<u>-</u>	<u>(340)</u>

The past service credit arose as a result of the change from use of RPI to CPI as the measure of inflation.

24. POST BALANCE SHEET EVENT

Since the balance sheet date, a further property (Beacon House, Bromley) with a net book value of £1.1m at 31 July 2014 has been sold for £1.7m.

SPECIFIC ACKNOWLEDGEMENTS

(this does not form part of the audited financial statements - amount received in 2013/14 excluding VAT)

Funder	£	Project
Arts Council	44,995	Grants for the Arts
Arts Council for Wales	3,960	RSVP Wales
Beth Johnson Foundation	48,750	RSVP Wales BJF Partnership
Big EDP Lottery Fund	17,878	Norfolk Knitters
Big Lottery Fund	5,980	CSV Learn to Grow
Big Lottery Fund	63,393	Grease Lightening
Big Lottery Fund	13,996	Sex Matters
Big Lottery Fund	21,691	Reaching Out, Active Ageing through Volunteering in Manchester
Big Lottery Fund	96,832	Older Volunteering with CSV RSVP Coventry – Small Actions, Big Ideas
Big Lottery Fund	98,790	Essex Supported Volunteering Project
Big Lottery Fund	103,278	CSV Vocal Project
Big Lottery Fund	65,774	The Red Reading and Reminiscence Box
Big Lottery Fund	90,626	Welcome Friends (South)
Big Lottery Fund	93,086	Welcome Friends (West)
Big Lottery Fund	81,203	CSV Play Rangers
Big Lottery Fund	73,096	CSV UPwards
Big Lottery Fund	44,100	Active Volunteering Barnet
Big Lottery Fund	94,947	Sporting Chance
Big Lottery Fund	90,772	City-wise
Big Lottery Fund	53,151	Head Space
Big Lottery Fund	96,163	R.E.S.P.E.C.T.
Big Lottery Fund	66,280	Enable East
Big Lottery Fund	10,794	Access to nature
Brighton and Hove City Council	71,000	LifeLines
Britain's Personal Best	67,000	Britain's Personal Best
City of London	83,116	City of London Small Grants Scheme
City of London		City of London Shopping Service
Comic Relief	13,380	North Yorkshire Driving Schem Continued
Coventry City Council	95,000	Volunteers in Child Protection Coventry
Department for Education	523,409	Volunteers Supporting Families
Department of Health	45,000	Strategic Partnership
Department of Health	59,194	Volunteering Solutions for Healthy Ageing
Deutsche Bank	85,918	Deutsche Bank Volunteering in Schools Project
Edward Cadbury Trust	10,000	Learning centres, West Midlands
Environment Agency	22,000	Sparkling waters
Essex County Council	62,705	Essex Supported Volunteering
European Integration Fund	193,419	VISION
European integration Fund	120,985	EVOLUTION
European Social Fund	58,422	SAM
Gulbenkian Foundation	14,600	Common Good
Headley Trust	25,000	Retired and Senior Volunteer Programme
Heritage Lottery Fund	9,700	Great War Pop Up Exhibition
Heritage Lottery Fund	34,950	Selie Suffolk
HSCVF volunteering fund	99,988	Stripping it Bare
International Organisation for Migration (IOM)	14,802	GIVE
Interreg IV	319,795	Villa Cross Media (VXM)
Interreg IV A	56,325	RECREATE
Kent Libraries Registration & Archives	65,004	Time2Give
London Borough of Hounslow	58,020	Allies in Hounslow
London Borough of Lewisham	88,974	CSV VICP Safeguarding Families
North Tyneside Council	10,000	Volunteers Supporting Families
Pembrokeshire County Council	4,975	Volunteering in Pembrokeshire
Severn Trent Water	5,000	Grease Lightening
Sobell Foundation	25,000	Retired and Senior Volunteer Programme
Social Action Fund	311,867	The Professionals
Southend on Sea Borough Council	120,000	CSV Empowering Families
Strathclyde Partnership Council	7,000	RSVP East Renfrewshire
The Robertson Trust	15,000	RSVP Forth Valley Project
Torfean County Borough Council	32,271	Action Cyfle
vInspired	338,110	National Citizen Service
Welsh Government	100,000	RSVP Wales Core
Welsh Government DES	85,791	RSVP Nat Programme Reading Vols
Youth Social Action Fund	122,126	Positive Futures

Big Lottery Fund Grants: all grants and related expenditure are restricted funds

Heritage Lottery Grants: all grants and related expenditure are restricted funds

A grant of £311,867 was received from the Social Action Fund as follow on funding for the Professionals project

A grant of £122,126 was received from the Youth Social Action Fund to increase the number of young people participating in Social Action in Kent through the Positive Futures project