

CSV

**(Company limited by guarantee no. 1435877
registered charity no. 291222 and SC039171)**

REPORT AND FINANCIAL STATEMENTS

PERIOD ENDED 31 JULY 2013

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REPORT AND FINANCIAL STATEMENTS

For the period from 1 April 2012 to 31 July 2013

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REFERENCE AND ADMINISTRATIVE DETAILS
For the period from 1 April 2012 to 31 July 2013

Company reg. no.	1435877
Charity reg. no.	Registered in England and Wales as a charity, number 291222 Registered in Scotland as a charity, number SC039171
Registered office and operational address	237 Pentonville Road London N1 9NJ
President	Lord Levy
Vice President	John Pulford MBE MBA
Council	<p>The members of the Council, who are also trustees under charity law, who served during the period and up to the date of this report were as follows:</p> <p>Rolande Anderson MA FRSA (with effect from 1 October 2012) John Bullough FRICS (appointed 9 May 2012) Dr Alison Elliot OBE Sarah Gordon MPhil (resigned 23 October 2012) Douglas Hill FCMA Kate Mabey BSc (resigned 5 November 2012) Bruce Moore LLB LLM MBA (appointed 9 May 2012) Jamie Morgan MSc B Soc.Sci Matthew Nicholas (appointed 9 May 2012) John Pulford MBE MBA (resigned 5 November 2012) Sir Jon Shortridge KCB – Chairman David Wilkinson FCA</p>
Secretary/Chief Executive	Lucy de Groot CBE
Auditors	Sayer Vincent Chartered accountants and statutory auditors 8 Angel Gate City Road London EC1V 2SJ
Principal bankers	NatWest plc City of London Office PO Box 12258 1 Princes Street London EC2R 8PA

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Summary 2012-13

The CSV Group comprises CSV - the parent charity, and its subsidiaries, the Springboards, which are charitable companies in their own right. The parent charity is focused on two distinct charitable activities:

- social action and volunteering
- learning, skills and training - the Springboard subsidiaries are all involved in the learning, skills and training work.

The 2012-13 financial period was extended from a 12 to a 16 month period because of the significant changes that were occurring at CSV. Our intention was that, from the start of the 2013-14 financial year, all changes would be in place and that as at 1 August 2013 CSV would be delivering against an updated and sustainable business model. Within our initial change programme, CSV also made the decision to simplify and improve the governance structure. Therefore, from 1 August 2013 the CSV Group consisted of the CSV charity and the Springboard Sunderland Trust (SST) - the four London Springboard charities, Bromley, Hackney, Islington and Southwark having transferred all their staff, property, assets, liabilities, rights and options to CSV with effect from 31 July 2013.

The CSV charity has for fifty years been proud to help people take an active role in their communities and remains committed to that mission. But in the tough financial and economic environment in which it is now operating the CSV Group has had to make some important decisions about the future.

In recent years the CSV Group has faced a very difficult financial situation made more acute by the loss in 2011 of the annual strategic grant of over £1m received from the Cabinet Office. In 2011-12 the Group made an unrestricted loss of £2m. For the 2012-13 16 month financial period there was a further unrestricted loss of £1.1m. In the current period, 2013-14, there are continuing losses albeit at a lower level. So whilst the Group has increased income, improved its performance and impact and made reductions in the level of the deficit, the overall level of financial risk that the Group faces remains too high. In addition, the Group has minimal reserves, no independent income streams and carries a significant pension deficit. Therefore, since the end of the financial period of these accounts Trustees have taken action to secure a sustainable future for the charity and have put in place plans for significant further change and transformation.

The Trustees have initiated a fundamental business and financial review of the whole Group supported by professional financial and legal advisors. The options analysis has been completed and reviewed both by CSV and Springboard Sunderland Trust Trustees. At this time Springboard Sunderland Trust are reviewing the possibility of leaving the Group. Therefore, CSV Trustees have decided that CSV's focus in future should be on its core social action and volunteering activities. The Business Case that has been prepared for this transformed CSV is financially prudent and based on CSV's substantial experience, track record and existing funding streams. Trustees are satisfied that on this basis, CSV has a viable future which will enable it to continue to develop volunteering and social action programmes that are relevant to the current social, economic and financial

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circumstances. CSV's priority remains to harness the power of volunteering to make a difference to the lives of people who are most in need.

The consequence of this decision is that CSV must withdraw from the learning, skills and training work that it has been undertaking for over 30 years. Despite access to learning contracts, it is now clear that CSV's business model as currently operated is not sustainable. CSV can no longer afford to underwrite the losses that its learning activities are continuing to make. It has a number of property assets, and the Trustees plan to use these to fund the restructure of the organisation and to reduce CSV's pension deficit.

On this basis, CSV is confident that the major transformation upon which it is now embarked will enable it to continue to help thousands of people of all ages and from all backgrounds to get involved and make a difference in their communities.

Income and Expenditure

	<i>2013 (16 months)</i>	<i>2012 (12 months)</i>
<i>Total Group incoming resources:</i>	<i>£32.4m</i>	<i>£22.5m</i>

The accounts show that the income of the Group increased by nearly a third in 2012-13: an increase of £9.9m. The main reason for the increase is explained by the 2012/13 accounting period (16 months) being four months longer than that of 2011/12. However, both the Learning and the Social Action and Volunteering operations increased their turnover as a result of improved performance on existing contracts and the generation of new contracts and grants.

	<i>2013 (16 months)</i>	<i>2012 (12 months)</i>
<i>Total Group resources expended:</i>	<i>£33.4m</i>	<i>£24.3m</i>

Expenditure also increased significantly as a result of the 16 month period (£9.1m). During this period CSV began to see efficiencies from its ongoing transformation programme and its operating (unrestricted) deficit fell from £1.8m in 2011-12 to £1.1m in 2012/13.

The unrestricted deficit of (£1.1m) includes pension deficit payments of £0.5m. Within this result the Social Action and Volunteering Division delivered a positive contribution of approximately £0.2m

The headline analysis above supports CSV's long term transformation plan and the decision to close the learning operations and use property assets to reduce CSV's pension deficit.

Highlights of the impact and performance of the CSV group can be seen in the separate document, the CSV Annual Review 2013. This was published in September 2013 and covers the twelve months from April 2012 until March 2013 in line with previous years reporting.

Funds

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The Group ended the period with funds of £7.5m excluding the pension deficit. Restricted funds comprise £1.7m of these, leaving £5.8m of unrestricted funds, which are largely represented by the Group's fixed assets.

The CSV Group's pension reserve fund ended the period (£9.7m) in deficit. This represents the net liability of the Group's defined benefit pension scheme (closed to new entrants from 2009) based on the FRS17 accounting valuation. We have agreed a schedule of ongoing deficit payments with the fund holder, the London Borough of Islington (LBI). The liability decreased during the period by £0.1m, and the Trustees have been engaging with the London Borough of Islington on the next triennial revaluation of their pension scheme, which was received in the autumn of 2013. This revaluation will impact on CSV's final accounts for the three years commencing 2014-15 as it will identify the deficit attributed to CSV and the required contributions to cover the deficit for the three year period until March 2017. There is a statutory requirement for a triennial valuation of the Local Government Pensions Scheme. It was undertaken for Islington by Mercers, their actuaries. Since receiving the revaluation from LBI and their actuaries Mercers in December 2013, CSV has been in active negotiations with LBI to manage the ongoing pension deficit liabilities and to agree an acceptable repayment profile. The deficit is higher than in 2010 (£5.7m), but lower than the FRS17 valuation in the accounts, and the final figure is subject to final review and negotiation between CSV and LBI.

Setting aside the pension liability because of its long term nature, restricted funds and funds represented by fixed assets, the reserves of the Group are very low. Through sustainable financial management and the implementation of the transformation programme, CSV's Council are committed to rebuilding reserves to enable the charity to continue delivering a strong charitable impact for another 50 years.

The Council, who are also directors of CSV for the purposes of the Companies Act and trustees for charity law purposes, submit their annual report and financial statement of CSV (Community Service Volunteers) for the period ended 31 July 2013. The Council confirms that the annual report and financial statement of the company comply with current statutory requirements, the requirements of the Company's governing document and the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' (revised 2005).

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Structure, Governance and Management

CSV was founded in 1962 as an unincorporated charity. The present legal structure is a charitable company limited by guarantee, incorporated on 10 July 1979 and registered as a charity in England and Wales on 22 February 1985. During this period CSV had five active subsidiary charitable companies, described further in these accounts, which taken together with CSV, comprise the CSV Group. CSV is a registered charity in Scotland.

CSV was set up under a Memorandum of Association which established the objects and powers of the organisation and is governed under its Articles of Association. The Council of Management of CSV (the Council) are the charity's trustees and are responsible for the governance and establishment of operating policies across the CSV Group. The Council also has responsibility for the control and monitoring of the application of these policies. CSV Advisory Council members (previously known as Trustees, but this title was changed at the November 2011 AGM to avoid confusion with the formal charitable trustee governance role) elect, from among their number, persons to serve on the Council in accordance with the Articles of Association. All the members of the Council are statutory directors and charity trustees. None of CSV's statutory directors received any emoluments in respect of their services to the company (2012: £nil).

CSV now has an established Audit Committee with clear terms of reference covering all areas of external audit, internal control and systems and risk. It is required to 'oversee all systems, controls and processes that may have an impact on the charity's ability to meet its objectives'. Specifically the Audit Committee ensures that:

- i) effective audit functions are in place (both external and internal)
- ii) adequate risk management processes are in place and
- iii) an adequate internal control environment is established

The Audit Committee continues to be active in overseeing the CSV Group risk register, which is also reviewed by the Council and is monitored regularly by CSV's Directors Team. Given the uncertainties in the financial situation faced by the charity during the period and the degree of external and internal change being managed, the Audit Committee has played an important role in keeping Council apprised of the risks to be managed. The committee has benefitted from the involvement of a Trustee with substantial finance and charity experience. The Council believes that appropriate systems are in place to mitigate the major risks to which the Group is exposed.

The Finance Committee has been meeting on a much more regular basis since before the start of the financial period. Trustee oversight is now on a monthly basis with meetings of the Finance Committee monthly between the quarterly Council meetings. The Finance Committee has been considering regular reports on performance, financial results, cash flow, annual budgets and projections for the period, and monitored performance and progress against the specific finance turnaround strategy and budget plan that was put in place for the 2012/13 budget. The Finance Committee which continues to be chaired by the Group Chairman has been very active in this period overseeing the challenging

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financial and operational situation, and commissioning external advice particularly to improve the performance and operational management of the learning operations.

CSV ensures that Council members, as charity trustees, are kept informed about new developments in financial reporting, corporate governance and regulatory requirements. The Pension Committee has now been combined with the HR and Remuneration Committee and continues to meet at least once a year. The Finance Committee have also been engaged with the pension issues as part of their overall oversight on financial matters and given the materiality of the issue for the CSV Group.

The day to day operational responsibilities for the CSV Group are devolved by the Council to the Chief Executive, the Directors and operational managers who remain responsible to the Council for all aspects of the Group's performance.

During the period the Council oversaw the review of the governance of all of the learning operations. This covered the five operating Springboard companies (Springboard Scotland did not operate in the period) together with the learning centres that were already part of the CSV charity. Council received advice throughout the process from our lawyers Veale Wasbrough Vizards LLP. From February 2013 all the five Springboard operating subsidiaries had:

- Articles in the same form as the articles for CSV
- single CSV membership; and
- three trustees who are also CSV trustees

These changes are all registered with the Charity Commission and Companies House. Preparations were made and due diligence carried out during the period so that from 31 July 2013 the assets and liabilities and staff of the four London Springboards were transferred into CSV. A special Restructuring Committee was set up with delegated powers from CSV Council with a time limited remit. Following receipt of the appropriate due diligence reports all staff, property, assets, liabilities, rights and options were transferred to CSV from the Bromley, Islington, Hackney and Southwark Springboards Trustees, under four Transfer Deeds dated 24 July 2013. Springboard Sunderland Trust remains as a separate operating subsidiary within the Group from 1 August 2013.

A new subsidiary charitable company CSV Springboard was registered during the period to enable CSV to bring together all the learning operations under a single governance structure. In practice this new subsidiary has not been used as the transfer of Springboard Sunderland Trust did not occur and the London Springboards have been managed alongside the existing CSV learning operations. The three CSV Springboard Trustees are also the same Trustees as were appointed to the four London Springboards and were, from February 2013, also the Trustees of the Springboard Sunderland Trust. These three 'learning' trustees have played an active role throughout the period in monitoring performance across all the learning operations, and receiving regular reports on performance.

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As reported last year Springboard Scotland no longer has a viable business base. The charity has been unable to secure new work and with the other changes in governance relating to the Learning operations having been completed, the charity and company registrations will be reviewed.

As part of the transformation process outlined below, since the end of the period covered by these accounts there have been changes in the Springboard Sunderland Trustees with one of the CSV Trustees resigning from the CSV Council in order to become solely a trustee of Springboard Sunderland Trust. CSV as sole member has also agreed in principle to appoint two further trustees for the Springboard Sunderland Trust to reflect local interests.

During the sixteen month period covered by these accounts the significant change programme has continued. As well as the major review of all the CSV Group learning operations outlined above, the recently formed Social Action and Volunteering directorate was restructured and refocused by the new Director appointed in April 2012. This Director is currently also responsible for the core Group-wide services of communications, fundraising and policy. The CSV Group senior management team is therefore the Chief Executive and three Directors. Immediately following the end of this period, in September 2013, the Director of Learning retired after more than thirty years with the charity. From November 2013 there has been a new Managing Director of Learning appointed who is also a member of the senior management team.

Early in the period, work commenced on a review of the central finance function and systems, with some external advice funded through a Department for Education (DfE) Capacity Building grant. Following the work undertaken and in light of the serious issues around financial budgeting and reporting systems, the Finance Committee agreed in April 2013 to purchase a new Group-wide finance system to replace both the out of date and unsupported system operating in central finance and all the four other systems in use across the Group. The finance capacity was enhanced by the appointment of a Head of Finance in late 2012. The Director of Finance and ICT resigned in January 2013. Trustees agreed to replace the post with a Director of Resources/Chief Operating Officer with responsibility for finance, ICT, HR, facilities and property. The new Director joined CSV in April 2013 from the private sector. She has led the major modernisation and transformation programme across the Group.

Whilst historically CSV has been run with an appropriately high level of delegation, the changing financial and operating climate and the need for closer senior management and trustee oversight of finance and organisational performance has meant that the accountabilities of the main managers and budget holders have been strengthened. The historic systems issues and poor ability to produce accurate financial forecasts have been addressed principally in the months following the end of this accounting period.

The **objects of the charity** as set out in the Articles of Association are:

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- (i) the advancement of citizenship and community development through the promotion of volunteering including (but without limitation) in the fields of education, social care and the environment; and
- (ii) the advancement of education and training including (but without limitation) of persons who, due to their social or economic circumstances or otherwise, are in need and unable to gain employment in the United Kingdom.

Objectives and Activities

CSV's mission, vision and values as agreed at the AGM in November 2011 remain.

CSV's **vision** is of a society where everyone can participate to build strong and inclusive communities.

CSV's **mission** is to enable people to take an active role in their communities.

CSV is underpinned by the **values** of inclusion, quality, learning, flexibility, and valuing people.

- **Inclusion:** we believe everyone has the right to be an active citizen and to contribute to their community.
- **Quality:** we want people to lead meaningful and fulfilled lives by providing quality opportunities for everyone to be actively involved in their communities, and by developing their skills.
- **Learning:** we aim to be a learning organisation and expect our staff to be positive, engage with volunteers and learners, be supportive, share knowledge and skills, and learn from others and their experience.
- **Flexibility:** we aim to inspire and innovate, to adapt to change and respond to feedback.
- **Valuing people:** we value and respect all the people we engage, our volunteers and learners, our staff and our partners.

Our Approach

- We create **volunteering** and **training** opportunities that enable people to have a **positive stake** in society and **tackle barriers** to community participation.
- **Social justice** is at the heart of what we believe and what we do. Acting both **locally** and **nationally** we successfully delivered 150,000 volunteering and 5,000 learning opportunities nationwide in 2012/13.
- We provide learning opportunities for **young people** and **adults** to enhance their education and skills and improve their job prospects.
- We enable **older people from 50 years** to share their skills, knowledge and full life experience to benefit communities.
- We improve the lives of **children** and **families** at risk of neglect or harm through volunteer support and learning.
- We empower **disabled people** to lead independent lives.

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- We provide **positive support** for offenders, and young people and families with additional needs through mentoring and befriending.

Strategic aims

- To help people achieve their potential by being the provider of choice for volunteering and learning.
- To work with individuals and communities in responsive and innovative ways to achieve positive impact.
- To use CSV's expertise and networks to influence public policy.
- To ensure that CSV is sufficiently resourced to continue to build stronger communities for another 50 years.

CSV Strategic Priorities 2012-13

Our strategic priorities for the financial period were as follows:

1. Support unemployed young people to become engaged and 'job ready'

We will enable people to develop skills and gain qualifications that support their future employment by providing learning experiences in a supportive environment that focuses on the individual learner and their needs. We will build their confidence and enable them to see for themselves the benefits of learning.

2. Support families in difficulty and with complex needs to turn their homes into secure environments in which children can safely thrive and develop

We will increase the number of troubled families matched with volunteers, reducing the number of children on child protection and child in need plans, improving outcomes for both children and families. We will build greater knowledge and confidence amongst a wider range of professionals on the positive role supported volunteers can play with a wide range of families facing serious issues.

3. Support young people facing serious challenges in transition, particularly those in and leaving care

We will mentor and support young people in and leaving care to ensure they have a positive role model in their lives and someone to turn to in times of crisis or need.

4. Engage and support older people

We will support older people to help them maintain their independence and wellbeing and exercise choice and control over their lives through providing opportunities for them to volunteer or be supported by volunteers.

5. Effectively engage those most excluded and vulnerable

We will ensure that the most excluded and vulnerable, whether this is a result of poor physical or mental health, physical disability, the need for care and support, or personal circumstance, are able to contribute to their local communities or be supported by community volunteers.

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To achieve this we:

6. Gather robust evidence and impact of what we do

We will ensure we record the impact of what we do and are fully accountable to our funders and to the charity's beneficiaries including our learners and volunteers. We will collect evidence of success through external and internal evaluation, which we will regularly review and challenge.

7. Ensure that the voices of our beneficiaries, volunteers and learners are heard

We will regularly involve our beneficiaries, volunteers, learners and partners through advisory boards, focus groups and questionnaires to ensure that their voices are heard. We constantly adapt the ways in which we work to ensure we are genuinely meeting needs and delivering quality experiences. We will encourage and support the retired and senior volunteer programme (RSVP) Advisory Panel and similarly support and encourage young people to have an active voice in CSV's work. In terms of governance, we will continue to support the Scottish Advisory Board, chaired by a CSV Trustee, and review the potential for a Welsh Advisory Board.

8. Modernise our funding strategy and business models

Following a critical review of our business and operating models, funding and revenue sources and dependencies, we are establishing new ways of developing and sustaining CSV's work and the essential infrastructure required to deliver it. This includes: improving our fundraising capacity; seeking to diversify our funding portfolio; and moving towards a better balance between statutory, philanthropic, corporate and other sources of income, to ensure that CSV retains the financial viability required for the effective delivery of its work.

Achievements and Performance

The CSV Group employed 453 people at 31 July 2013, including 107 at the Springboard Sunderland Trust. It operates in Scotland, Northern Ireland, Wales and England.

Summary CSV volunteers and learners for the period April 2012- July 2013

	Achieved 2012-13 (16 months)	Achieved 2011-12 (12 months)
Volunteers involved	165,076	148,368
Learners trained	6,580	5,416
National campaigns	3	3

2012/13 Objectives, Performance and Delivery

As stated in the 2011/12 Annual Report, CSV's delivery and performance has been affected by the substantial reduction in public expenditure since the start of the 2011/12 financial year. The Cabinet Office terminated its annual strategic grant of £1.1 million to the charity from

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April 2011. This was money that had been used both to fund some core costs and also to support key programmes. It provided the financial support for the mass volunteering Make a Difference Day Campaign which has not been corporately sponsored for some years. The grant also supported CSV's co-ordination of the National Network of Volunteer Involving Agencies (NNVIA). However, despite the loss of grant funding, work continues to support these national volunteering activities, focusing on encouraging everyone to be active citizens, to volunteer and to make a contribution to society. This activity helps to ensure that CSV remains able to prioritise support for those people who are least able to become engaged in their communities and to break down the barriers to social inclusion faced by some of the most disadvantaged members of society.

This period has seen a groundswell of support and public interest in volunteering following the experience of the London 2012 Olympics and Paralympics. CSV derived no direct benefit from either government or Big Lottery investment that has gone into the Olympic volunteering legacy. However, since the summer of 2012 and particularly during 2013, CSV has been actively helping new grant funded organisations like Join In and Britain's Personal Best to add value by drawing on our experience, local contacts and UK networks. CSV's 2013 Make a Difference Campaign was specifically linked up to these other mass volunteering programmes.

The period also saw the celebration of 50 years of CSV's work. A special reception was held at St James's Palace graciously hosted by Her Majesty the Queen and which involved over 600 volunteers, learners, funders, supporters and staff from across the UK. This event was very generously supported by a charitable donation without which it could not have been held.

Early in 2013, CSV, in partnership with St George's House, Windsor, hosted a consultation around the role of *civil society in a time of austerity*. A range of participants from across sectors came together to discuss and debate the topic. A report was produced and published on the St George's House website. A number of the participants at St George's House considered that it was worth continuing the conversation about the potential for a new positive narrative for the future, focused on the notion of the common good.

This Call to Action for the Common Good, underpinned by a more cooperative society with a set of values which reflect mutuality, collaboration and social action, has been developed with a range of colleagues from across the civil society. It focuses on engaging with others from the public and private sectors. The work is topical and is generating growing interest with a statement of principles and further discussion paper being produced. The Carnegie Trust has generously made a small grant available to take this work forward.

1. Volunteers active in their communities

During this 16 month period **165,076 volunteers were recruited, supported and enabled to be active in their communities** as a result of the work of CSV. This is proportionally lower than in 2011/12 and reflects the pressures on our commissioned programmes. However our individual programmes continue to grow.

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Public sector cuts have continued to directly affect many commissioners of CSV work nationally and locally. The cuts have had a particular impact on local government and other local services such as primary care. The position is more complex and difficult as public service reform and restructuring has impacted on the knowledge, capacity and mechanisms for commissioning CSV's supported volunteering services. An example is the re-organisation of the health sector with the setting up of GP led Clinical Commissioning Groups (CCGs) to replace primary care trusts in England. Other important issues have been the impact of the public service reform programme which is changing the nature of commissioning, budget holding and service delivery across all major services including education, health and the offender management services (probation and prisons).

As in previous years, CSV has locally recruited, supported and trained volunteers to mentor, support and befriend people in a wide range of circumstances working with a range of statutory, charity and community partners.

- **Young people at risk of offending:** improving school attendance, family relationships, young people's behaviour and reduced offending
- **Young people in care and other vulnerable young people** improving their life experiences, building their confidence and giving them a listening ear and time.
- **Vulnerable young people:** develop confidence, learn skills and become more engaged through direct peer support from other young people.
- **Adults with disabilities:** enabling them to be active, respected citizens in their communities.
- **Vulnerable families and children** where there is a child protection plan in place or where children's services authorities consider there is a case of need.
- **Older people who are lonely or isolated**, improving their resilience and quality of life by strengthening their social networks and providing new opportunities to contribute to and feel valued by their community.

During the period **40,419 people were engaged through CSV's partnership with BBC local radio, covering the whole of England.** Stripping it Bare, a project using volunteers as Health Champions to break down the taboos surrounding mental health, sex education for the over 50s, and embarrassing illnesses such as bowel and prostate cancer was launched in July 2011 and successfully continued over this period.

Following the NHS reforms and the new statutory consumer voice for health and social care Healthwatch England, CSV was successful in obtaining a grant from the Department of Health to develop and implement *Healthwatch – Communities Involved*. CSV worked collaboratively with Regional Voices, National Voices and NAVCA. The project ran from December 2012 until May 2013 and raised awareness amongst local people, community groups and volunteers about how they can have a greater role in their health and social care services. 30 workshops and targeted events took place across England involving 894 people.

The Professionals, funded by a Social Action Fund grant (Office of Civil Society/Cabinet Office), ran from April 2012 – September 2013. The project inspired organisations to create

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new social action opportunities, encouraged people to give knowledge or specific skills to the communities they serve in and motivated businesses to promote active retirement of their staff. **9,808** professional volunteers were recruited and encouraged to share their skills with local communities. 1,080 local community organisations and social enterprises became community partners. 25% of professional volunteers gave 40 hours to the project, 25% gave 2 hours and the rest gave varying time dependent on the organisation's needs.

740 volunteers engaged with our full-time volunteering programme. Support was provided for families with children with disabilities, young people at risk of offending, individuals with additional needs to live independently in the community, older people to lead more active lives in their communities, disabled students undertaking university courses and children having difficulty at school.

In the summer of 2012 there were **171 volunteers active in 13 Heritage Camps**, previously known as Cathedral Camps. (2011/12: 276 volunteers and 22 camps) The lower intake this period was as a result of major building works at camp venues, organisational changes within partner agencies and the impact of the 2012 Olympics. CSV has also tightened its procedures in terms of accepting international volunteers, which saw a reduction in applications.

The **Retired and Senior Volunteer Programme (RSVP)**, the innovative peer led programme supported by CSV which has a significant degree of older people's volunteer leadership, exceeded its targets. During the period there were **17,976 active senior volunteers and 480 voluntary volunteer organisers across the UK**. These volunteer organisers directly engage with other older volunteers and beneficiaries and develop and organise a wide range of activities. This is a powerful and cost effective peer to peer model promoting active citizenship and improving health and wellbeing amongst older people.

103 young people took part in our **National Citizen Service (NCS)** activities across summer and autumn in 2012. Activities took place in Yorkshire and the Humber and in the North East and combined social action projects with residential experience. CSV and Springboard Sunderland Trust were under contract to vInspired for this government funded programme.

CSV's Action Earth campaign in Scotland is a small grants scheme for community based environment projects. In 2012-13, **4,717 volunteers** took part in a range of activities aiming to get people more involved in local green spaces. 1,730 (36.7%) of these volunteers were people who were new to volunteering. 62,165 volunteer hours were given to activities – an inspiring average of 13.3 hours per volunteer. Action Earth projects in 2012 included wildflower meadow creation, bat activity and education days, canoe based clean-ups, projects involving homeless people in gardening skills, shark tagging and bee awareness events culminating in a mass 'swarm' parade. 36.8% of projects also took place in areas in the lowest 25% of the Scottish Index of Multiple Deprivation. In these projects there was an added emphasis on improving health, tackling social isolation and developing community involvement while taking action to improve local biodiversity and amenities. 2012 was the first year of a new three year funding agreement with Scottish Natural Heritage. All our targets were met and mostly exceeded by a considerable margin. Of particular note was that the

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area improved this period stood at 1,233,278 square metres, an increase of over 1 million square metres from 2011 (230,035 square metres).

2. Opportunities for people from disadvantaged groups

600 disabled people volunteered through CSV. An evaluation of the programme showed that 90% of participants reported increased independence thanks to volunteering through CSV.

During this period, the CSV Group's **Learning** work across 25 Learning Centres including Springboard Sunderland offered **opportunities for 6,580 young people and adults**, (2011/12: 5,231, 12 month period), including many young people furthest from the labour market or hardest to help. Working under contract with the Skills Funding Agency (SFA) and the Education Funding Agency (EFA) as well as with schools, local authorities, colleges other training providers and the Department of Work and Pensions (DWP) and European social fund (ESF), CSV engaged the following number of learners in its different areas:

Total number of learners engaged	6,580
Number of learners enrolled in Foundation Learning courses	2,363
Number of Apprenticeships	1,022
Number of learners enrolled in Adult Skills courses	2,749
Number of qualifications gained	13,265
Number of hours delivered through learning activities	1,846,043

During the period CSV undertook a complete re-organisation of its learning provision to provide a stronger management focus on achievement, performance and quality, to enhance accountability and financial viability and appointed a new senior management team for CSV Learning. As reported earlier, the governance structure was strengthened with non-executive trustees for all the Springboard Trusts and clear performance accountability to these learning trustees. The four London Springboard Trusts were merged with CSV at the end of July. Springboard Sunderland remains a wholly owned charitable subsidiary.

The organisation consolidated its learning provision with the closure or amalgamation of centres in Newcastle and Manchester, while continuing to develop and improve others. During 2012/13 adult skills work grew markedly and became a key element in CSV's delivery. In London, within Springboard Hackney's Levy Centre, the Red Route community cafe was developed and opened in June 2013, with generous support from a benefactor.

Springboard Sunderland bought and opened a new Learning centre at ETEC House in the historic East End of Sunderland. Springboard Sunderland also commissioned and led on a training programme for their internal and external partners in preparation for the new Study Programmes for under 19s, which launched with the new academic and contract year in August 2013.

Operating with the support of BBC Northern Ireland, **CSV Media Northern Ireland** provides media skills training and work attachment opportunities for unemployed young adults. In

REPORT OF THE COUNCIL
For the period ended 31 July 2013

2012/13 all the 72 learners at CSV in Northern Ireland achieved a Level 3 diploma in media techniques and half of them had achieved paid employment within 13 weeks.

CSV supported **382 young people, either in or leaving care**, by matching them to volunteers, liaising with the statutory social worker and aiding the development of that relationship.

CSV supported 454 families and 952 children through our **Volunteers Supporting Families** programmes. CSV enables families to address their issues, build stronger foundations and resilience and therefore help children and young people grow up in a safe family environment.

3. Raising the profile of volunteering and community involvement

CSV's **Make a Difference** campaign took place in October 2012 for the sixteenth year. Despite there being no external funding for this programme, CSV underlined their commitment to raising the profile of volunteering especially in the period of public enthusiasm for volunteering post the London 2012 Olympics. **Make a Difference 2012 involved 76,000 participants in 2,000 community activities across the UK.** The campaign also secured the support of 51 MPs, many of which are supporting the 2013 campaign as a result of their engagement. CSV Make a Difference 2012 gained media coverage worth £329,000. This included 681 print and web articles and 18 broadcast items. The print coverage reached an estimated 20 million people. The potential reach for broadcast was in excess of 6.5 million people.

The **BBC local radio partnership** with CSV contributed over 600 pieces on air and 25 hours of broadcasting with a potential reach of 6 million people.

CSV continues to provide the Chair and co-ordination of **NNVIA (National Network for Volunteer Involving Agencies)**, we have actively supported a review of the role and remit of this unique network, to ensure it is as influential and effective as possible. With over 60 major national charities as members and 2 million volunteers organised across the network covering a wide variety of causes and issues all linked by volunteering, this is a potentially influential group. We have also been working closely with NCVO (National Council for Voluntary Organisations - now combining Volunteer England, VE) to create The Volunteering Network, a joint network with the English Volunteer Development Council (EVDC). This network consists of national and local volunteering organisations and has been meeting three times a year.

CSV has remained a member of the **Age Action Alliance**, actively contributing to its working groups on social isolation and healthy work places. With colleagues from the social enterprise charity UnLtd, which provides support to social entrepreneurs, CSV has led the Alliance's working group on valuing the social and economic contribution of older people.

CSV is involved in partnership with the charities Disability Rights UK and InControl and facilitated four regional events with **disabled people** in Birmingham, Bristol, London and

REPORT OF THE COUNCIL
For the period ended 31 July 2013

Manchester. These addressed the issues and identified the value of disabled people volunteering in the promotion of their health and well-being and the social and economic inclusion of disabled people. This work will help to inform further joint work between the charities in helping to identify and remove the barriers to volunteering faced by disabled people.

CSV has continued to provide the Chair and Secretariat for **Volonteurope**. 2012 was the **European Year of Active Ageing and Solidarity between Generations**. Volonteurope, through CSV, commissioned a pan-European Report to support the Year with a strong narrative and Europe-wide case studies. The report was presented at the annual Volonteurope conference in Florence. CSV continues to be involved in SOLIDAR, a pan-European social justice and human rights network and has been funded to contribute to the work of the European Year of Citizens 2013 which lasted until the end of the calendar year.

4. Involving volunteers and learners in enhancing public services, promoting personalisation and choice and promoting social action

CSV continues to work with public services locally and nationally to secure the involvement of learners and volunteers expanding volunteer involvement.

CSV remains active as a member of the 'Think Local Act Personal' partnership promoting the value of volunteering and community action, which promotes the continued personalisation of social care and health services at national and local levels.

CSV RSVP in **Wales** continued to deliver the Welsh Government contract to provide **primary school reading** help in all Welsh primary schools. In 2012/13 CSV recruited 1,168 volunteers in order to increase literacy skills to young pupils in 18 of the 22 Local Authorities across Wales. During the Summer Term 2012, CSV Reading Volunteers gave a total of 7,847 volunteer hours and made a total of 31,582 interventions with Primary School pupils.

Ageing Well activity programmes in sheltered housing projects were delivered by CSV's retired and senior volunteering projects (RSVP) in Manchester, Brighton, South and West Wales, working in partnership with Local Authorities and Housing Associations. These draw residents into the community and bring the community into the residential units, with volunteers delivering activities with and befriending the residents a mutually beneficial activity for both residents and volunteers.

CSV provided **11,473 employee volunteers** from major companies with opportunities to volunteer in the community and with local charities. We worked with 45 employers, provided 540 activities and created 58,840 volunteer hours. This included intergenerational programmes of reading and mentoring with young people and schools working with companies such as Deutsche Bank and The Co-operative. Other companies provided support for their local communities through practical and/or interactive and skills-based team volunteering including KPMG, Deloitte, PwC, npower, Bank of America and National Grid.

REPORT OF THE COUNCIL
For the period ended 31 July 2013

Health and Care Voluntary Sector (VCS) Strategic Partner

In April 2013, CSV was announced as a new member of the Health and Care Voluntary Sector (VCS) Strategic Partners Programme. The £200,000 awarded by the Department of Health (DH) to CSV, supports CSV's strategic aim of influencing public policy and promoting awareness of the importance of volunteering, learning and social action to improving individual and community well-being. This Strategic Programme is the key mechanism for the **national health and social care system** i.e. the DH, Public Health England (PHE) and NHS England (NHSE) to invest in voluntary and community sector partners to enable them to work collaboratively. The aim is to increase capability, partnership and joint working within the voluntary and community sector and the DH/PHE/NHSE (the health and social care sectors 'system partners'); and to advise, inform and challenge the system partners and the voluntary and community sector about key issues in health, public health, social care and their wider determinants

CSV's work for the programme in 2012/13 comprised five strands to:

- Identify and promote ways in which volunteers can help improve the quality of care for people in residential and nursing care settings
- Develop business models that demonstrate and build community capacity for the personalisation and modernisation of care and support services
- Demonstrate the value and potential of CSV's Action Network (based with BBC Local radio) in developing and promoting public health messages with and for harder to engage communities
- Review and promote the provision of services provided by volunteers within community and other health settings
- Utilise NNVA (National Network of Volunteer Involving Agencies chaired by CSV) as a platform for connecting the volunteer involving sector and the health and care sectors at local, regional and national levels.

5. Consultation with users, partners and young people to ensure actions are valued and effective.

We actively involve users of our services in our work in a variety of ways.

The **RSVP (Retired and Senior Volunteer Programme) Advisory Board** meets three times a year. The Board includes 15 Volunteer Organisers who represent the views of volunteers from their geographic area or area of expertise and each feeds back directly to local area meetings on the work of the Advisory Board.

The **Youth Board** has continued to meet during the reporting period and has been active in a number of projects and consultations. We have expanded the work we do with young people, made it more visible across the CSV Group and external stakeholders with the aim of attracting new active members from across all CSV programmes – both learners and volunteers.

The Capital Volunteering Legacy Fund which promotes the social inclusion of people with

REPORT OF THE COUNCIL
For the period ended 31 July 2013

mental health issues through volunteering continues to be supported by CSV by providing the secretariat and support for the Fund's advisory panel of people with a lived experience of mental health issues to run the small grant programme.

Public Benefit

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set. The Trustees have complied with the duty under the Charities Act 2011 to have due regard to the public benefit guidance published by the Commission.

Financial Review

The income for the Group in 2012-13 was £32.4m, an increase from the prior period of £9.9m. The main reason for the increase is explained by the 2012/13 accounting period (16 months) being four months longer than that of 2011/12. However, both the Learning and the Social Action and Volunteering Directorates increased their turnover through improved performance and attracting an increase in grants from the partners we work with. Like other charities, CSV continues to be adversely affected by the wider economic climate, with cuts in public spending making it particularly challenging to attract funding. These financial pressures and the highly competitive nature of the funding environment are being experienced across all sectors: corporate, philanthropic, central and local government as well as other public sector bodies such as the NHS.

Group expenditure increased by £9.1m from £24.3m to £33.4m between 2011/12 and 2012/13. This expenditure increase is mainly as a result of the 16 month period. However, during the 2012/13 financial period CSV also began to see efficiencies from its ongoing transformation programme and reduced its operating (unrestricted) deficit from £1.8m in 2011/12 to £1.1m in 2012/13.

CSV recognises however that the unrestricted deficit of £1.1m as reported is not sustainable and Trustees have initiated radical change to the business model, further efficiencies and cost reductions in order to place CSV on a sustainable financial footing.

Group net assets, before the pension liability, stand at £7.5m: a reduction of £1.2m, reflecting the 2012-13 operating deficit. The Group's unrestricted funds of £5.8m equate to three months of operating expenditure. These funds are largely represented by the fixed assets of the Group.

The London Borough of Islington pension fund liability at 31 July 2013 period end was £9.7m, £0.1m less than in 2011-12. This pension fund relates to the Group's LGPS defined benefit pension scheme managed by the London Borough of Islington, which was closed to new CSV entrants in 2009.

**REPORT OF THE COUNCIL
For the period ended 31 July 2013**

Going Concern

As described at the beginning of this report, CSV Council have reviewed all the options for the future to ensure that there is a viable financial basis for the charity. They have taken independent financial and legal advice to assist them in preparing the Transformation Plan which focuses the future charity on the social action and volunteering work of CSV. Discussions have been held with CSV's main creditors and key stakeholders who have all responded positively to the Transformation Plan. The plan takes into consideration the possibility of Springboard Sunderland Trust leaving the Group.

This Transformation Plan and the associated business case have enabled the Trustees to conclude that CSV remains a going concern and the accounts are therefore prepared on this basis.

The Future

As reported last period, the context for CSV's work remains extremely challenging. The charity has undergone intensive modernisation and change over the past two and a half years. It has reduced costs, increased some areas of income and improved performance. It has completely slimmed down its senior management structure and there is revised governance of the Springboard subsidiaries with tighter non-executive Trustee oversight. Across the CSV Group there are new systems and controls in place and a new focus on accountability and transparency. Further changes to the organisational culture and management priorities are underway but inevitably take time to embed.

The Trustees have played a critical role in developing the strategic focus, identifying key finance and performance criteria and ensuring the balance between holding the executive team to account and supporting them in delivering the changes in a timely and effective way. Regular performance and financial reviews at the Finance Committee and Council meetings mean that Trustees continue to scrutinise and oversee the charity's activities very closely.

CSV has no endowment, no regular charitable income stream and a limited and restricted asset base. All aspects of the charity's operations and assets are under scrutiny, and work on the property portfolio is currently a priority.

Although we receive funding from a wide variety of sources, our financial health has been heavily dependent on the performance against contracts with the Skills Funding Agency (SFA) and the Education Funding Agency (EFA) – previously the Young People's Learning Agency - which accounts for nearly two thirds of our turnover.

Public finances remain very tight and the assumption must be that public sector cuts will continue for the next five to ten years. Competitive pressures on charitable and philanthropic funds are intense, and CSV has not had the resources to invest in either brand renewal and development or new funding streams. This remains a priority for the next period.

REPORT OF THE COUNCIL
For the period ended 31 July 2013

Transformation

The Transformation process, which began in 2012 is ongoing. The initial phase delivered some benefits and CSV's unrestricted deficit reduced to £1.1m in the period. However there is still much to do. The Charity is under significant cash flow pressure and is also facing a triennial revaluation of the LBI pension liabilities. In light of these key developments, the modernisation process has intensified both internally in relation to the control environment, performance management, income generation and efficiencies, and externally in seeking professional advice and expertise. In October, Trustees commissioned a fundamental business review and options analysis. The senior management team have been working closely with the restructuring and pension teams at PwC and also continued to receive regular formal advice from our legal advisors, Veale Wasbrough Vizards LLP ("VWV"). A critical underpinning of the radical business review has been commissioning expertise on financial modelling so that the charity now has an integrated financial model which enables it to forecast more accurately the expected performance of the CSV Group.

Trustees had been receiving monthly reports from the senior management team and its financial and legal advisers to ensure that CSV remains fully compliant with its obligations. From November 2013 CSV Council established a Transformation Committee, chaired by CSV's chair Sir Jon Shortridge KCB, to provide weekly oversight of the transformation work and receive reports from both the senior executives and the external professional advisers.

Following the completion of the financial modelling work and having reviewed the property assets and liabilities, and taken professional advice, in January 2014 the Trustees received an options appraisal on the future shape of the charity with the financial implications of each of these options. The options analysis was completed and reviewed by CSV and Springboard Sunderland Trust Trustees. Springboard Sunderland Trust are reviewing the possibility of leaving the Group. Therefore, CSV Trustees decided to develop a business case for a smaller charity focused on its social action and volunteering work. This business case for a transformed CSV underpins the next stage of the charity's development. It builds upon CSV's internal expertise and has been further developed and critiqued with our professional advisers.

Trustees are confident that the existing Social Action and Volunteering part of the CSV Group provides a sound base on which to build for the future. The wide range of our existing contracts, the diverse nature of volunteering opportunities, volunteers and beneficiaries and the reputation and track record of service delivery demonstrate our ability and capacity to continue to drive quality and performance, to win new work and to foster innovation in order to make the organisation a further success.

We aim to build on the current revival of interest in social action, in the role of ordinary citizens in giving of time, skills and energy, and in the creation of a stronger Civil Society. These remain the core of CSV's expertise and mission.

REPORT OF THE COUNCIL
For the period ended 31 July 2013

Statement of Council's responsibilities

The Council (which comprises the directors of CSV for the purposes of company law and the Trustees for the purposes of charity law) are responsible for preparing this Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Council to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and the Group and of the incoming resources and application of resources, including the income and expenditure, of the charitable company and Group for that period. In preparing these financial statements, the Council members are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Council are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended). They are also responsible for safeguarding the assets of the charitable company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Council are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the Council members have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

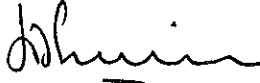
The Council are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

REPORT OF THE COUNCIL
For the period ended 31 July 2013

Auditors

Sayer Vincent were reappointed as auditors during the period and have indicated their willingness to continue in that capacity.

This report was approved and authorised for issue by the Council on 6 March 2014 and signed on its behalf by:



Sir Jon Shortridge
Chair

INDEPENDENT AUDITORS' REPORT TO THE COUNCIL AND MEMBERS OF CSV (registered company no. 01435877)

We have audited the financial statements of CSV for the period ended 31 July 2013 which comprise the group and parent charitable company statements of financial activities, the group and parent charitable company balance sheets, the group cash flow statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charitable company's members and Council, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the charitable company's trustees, as a body, in accordance with section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and regulation 10 of the Charities Accounts (Scotland) Regulations 2006 (as amended). Our audit work has been undertaken so that we might state to the charitable parent company's members and Council those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members and Council as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of Council and auditors

As explained more fully in the Statement of Council's responsibilities set out in the report of the Council, the Council (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

We have been appointed as auditor under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with regulations made under those Acts.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the group's and the parent charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Council members; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the report of the Council to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on the financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the group's and the parent charitable company's affairs as at 31 July 2013 and of the group's and the parent charitable company's incoming resources and application of resources, including the group's and the parent charitable company's income and expenditure, for the period then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF CSV (CONTINUED)

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the report of the Council for the financial period for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- the parent charitable company has not kept proper and adequate accounting records or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records or returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Sayer Vincent

Judith Miller (Senior Statutory Auditor)

Date: *27 MARCH 2014*

For and on behalf of Sayer Vincent

Chartered Accountants and Statutory Auditors

8 Angel Gate

City Road

London EC1V 2SJ

Sayer Vincent is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

CSV (CSV AND ITS SUBSIDIARY UNDERTAKINGS)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES
(incorporating Income and Expenditure Account)
For the period from 1 April 2012 to 31 July 2013

	Note	Unrestricted Funds April 12 - July 13 £'000	Restricted Funds April 12 - July 13 £'000	Total Funds April 12 - July 13 £'000	Total Funds April 11 - March 12 £'000
INCOMING RESOURCES					
Incoming resources from generated funds:					
Voluntary income	2	436	2,470	2,906	1,675
Activities for generating funds:					
Property income		201	-	201	174
Investment income	3	2	-	2	6
Incoming resources from charitable activities	4	20,933	8,412	29,345	20,665
TOTAL INCOMING RESOURCES	5	21,572	10,882	32,454	22,520
RESOURCES EXPENDED					
Costs of generating voluntary income					
Charitable activities	10	22,163	10,644	32,807	23,828
Governance costs	7	109	62	171	172
TOTAL RESOURCES EXPENDED	9	22,684	10,706	33,390	24,317
Net incoming/(outgoing) resources before other recognised gains and losses					
		(1,112)	176	(936)	(1,797)
Actuarial losses on defined benefit pension schemes					
	25	(148)	-	(148)	(2,179)
NET MOVEMENT IN FUNDS		(1,260)	176	(1,084)	(3,976)
TOTAL FUNDS AT 1 APRIL 2012					
		(2,670)	1,572	(1,098)	2,878
TOTAL FUNDS AT 31 JULY 2013		(3,930)	1,748	(2,182)	(1,098)

All of the above results are from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed above and in note 21 to the financial statements.

These are the consolidated results of the CSV Group, representing CSV and its subsidiary charities.

STATEMENT OF FINANCIAL ACTIVITIES
(incorporating Income and Expenditure Account)
For the period from 1 April 2012 to 31 July 2013

	Note	Unrestricted Funds April 12 - July 13 £'000	Restricted Funds April 12 - July 13 £'000	Total Funds April 12 - July 13 £'000	Total Funds April 11 - March 12 £'000
INCOMING RESOURCES					
Incoming resources from generated funds:					
Voluntary income	2	285	2,390	2,675	1,521
Activities for generating funds:					
Property income		54	-	54	79
Investment income	3	2	-	2	114
Incoming resources from charitable activities	4	7,332	7,762	15,094	12,158
TOTAL INCOMING RESOURCES	5	7,673	10,152	17,825	13,872
RESOURCES EXPENDED					
Costs of generating voluntary income		412	-	412	317
Charitable activities	10	8,522	9,809	18,331	15,380
Governance costs	7	81	62	143	143
TOTAL RESOURCES EXPENDED	8	9,015	9,871	18,886	15,840
Net income/(expenditure) before other recognised losses		(1,342)	281	(1,061)	(1,968)
Actuarial losses on defined benefit pension schemes	25	(148)	-	(148)	(2,179)
NET MOVEMENT IN FUNDS		(1,490)	281	(1,209)	(4,147)
TOTAL FUNDS AT 1 APRIL 2012		(5,241)	1,102	(4,139)	8
Transferred over from subsidiary Springboards	15	136	100	236	-
TOTAL FUNDS AT 31 JULY 2013		(6,595)	1,483	(5,112)	(4,139)

All of the above results are from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed above and in note 21 to the financial statements.

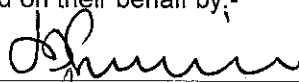
CSV (company limited by guarantee)

BALANCE SHEETS

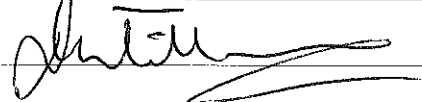
As at 31 July 2013

	Note	Group 2013 £'000	Group 2012 £'000	Charity 2013 £'000	Charity 2012 £'000
FIXED ASSETS					
Tangible assets	14	7,198	7,188	4,662	1,645
CURRENT ASSETS					
Debtors	16	4,202	3,498	3,519	4,857
Short term deposits	17	153	1,312	2	870
Cash at bank and in hand		910	896	865	348
		<u>5,265</u>	<u>5,706</u>	<u>4,386</u>	<u>6,075</u>
CREDITORS: amounts falling due within one year	18	(4,235)	(3,313)	(4,118)	(2,007)
NET CURRENT ASSETS		<u>1,030</u>	<u>2,393</u>	<u>268</u>	<u>4,068</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		8,228	9,581	4,930	5,713
CREDITORS: amounts falling due after one year	19	(628)	(827)	(260)	-
PROVISIONS FOR LIABILITIES AND CHARGES	20	(54)	(54)	(54)	(54)
Net assets excluding pension liability		7,546	8,700	4,616	5,659
Pension scheme liability	25	(9,728)	(9,798)	(9,728)	(9,798)
NET LIABILITIES		<u>(2,182)</u>	<u>(1,098)</u>	<u>(5,112)</u>	<u>(4,139)</u>
FUNDS					
Unrestricted funds:					
Designated funds	21	5,798	6,164	2,792	1,645
General fund	21	-	964	341	2,912
		<u>5,798</u>	<u>7,128</u>	<u>3,133</u>	<u>4,557</u>
Restricted funds	21	1,748	1,572	1,483	1,102
Funds excluding pension deficit reserve		7,546	8,700	4,616	5,659
Unrestricted funds: Pension reserve liability		(9,728)	(9,798)	(9,728)	(9,798)
Total funds		<u>(2,182)</u>	<u>(1,098)</u>	<u>(5,112)</u>	<u>(4,139)</u>

The financial statements were approved, and authorised for issue, by the Council on 6 March 2014 and signed on their behalf by:-



SIR JON SHORTRIDGE, Council Member



DAVID WILKINSON FCA, Council Member

The annexed notes form part of these financial statements

CONSOLIDATED CASHFLOW STATEMENT
For the period from 1 April 2012 to 31 July 2013

	Group 2013 £'000	<i>Group 2012 £'000</i>	Charity 2013 £'000	<i>Charity 2012 £'000</i>
Net outgoing resources for the year	(936)	<i>(1,797)</i>	(1,061)	<i>(1,968)</i>
Interest payable	31	33	1	-
Interest receivable	(2)	(6)	(2)	(114)
Pension scheme - FRS 17 adjustments	(218)	22	(218)	22
Depreciation and amortisation	324	301	124	118
(Increase)/decrease in debtors	(704)	1,038	1,338	1,537
Increase/(decrease) in creditors	(118)	(425)	814	(503)
Transferred from subsidiary Springboards	-	-	(2,870)	-
Net cash outflow from operating activities	(1,623)	<i>(842)</i>	(1,874)	<i>(908)</i>
Returns on investments and servicing of finance				
Interest received	2	6	2	113
Interest paid	(31)	(33)	(1)	-
Payments to acquire tangible fixed assets	(334)	(139)	(137)	(95)
Financing				
Loans with subsidiary			148	
Bank loans from subsidiary			344	
Overdraft	1,065	-	1,065	-
Repayment of bank loans	(224)	(111)	-	-
Net decrease in cash and cash equivalents	(1,145)	<i>(1,119)</i>	(453)	<i>(890)</i>
Reconciliation of net cash flow to movement in net cash				
Net cash at the start of the year	2,208	3,327	1,218	2,108
Transferred from subsidiary Springboards	-	-	102	-
decrease in cash	(1,145)	(1,119)	(453)	(890)
Net cash at the period end	1,063	<i>2,208</i>	867	<i>1,218</i>
Analysis of net cash				
Group				
	At 1 April 2012	in/(out) flow	At 31 July 2013	
Short term deposits	1,312	(1,159)	153	
Cash at bank and in hand	896	14	910	
	2,208	(1,145)	1,063	
Charity				
	At 1 April 2012	in/(out) flow	At 31 July 2013	
Short term deposits	870	(868)	2	
Cash at bank and in hand	348	517	865	
	1,218	(351)	867	

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

1. ACCOUNTING POLICIES

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards and the Companies Act 2006. They follow the recommendations in the Statement of Recommended Practice, Accounting and Reporting by Charities (issued in March 2005).

These consolidated financial statements consolidate the results of the parent company (CSV) and its wholly owned subsidiary undertakings, detailed in note 15 of the financial statements, on a line by line basis. Transactions and balances between the parent and its subsidiary undertakings have been eliminated from the consolidated financial statements. The aggregate value of the balances with the subsidiary undertakings is shown in note 15 of the financial statements.

Incoming resources

Voluntary income is received by way of donations and gifts and is included in full in the statement of financial activities when receivable. Income from the sale of goods and services is recognised in the financial statements during the period in which the service is carried out and therefore entitlement is earned.

Revenue grants are credited to the statement of financial activities when received or receivable whichever is earlier.

Where unconditional entitlement to grants receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that the conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

Contract income is recognised in the financial statements to the extent that entitlement has been earned at the period end through completion of the contract.

Intangible income by way of donated services is recognised as an incoming resource where the provider of the service has incurred a financial cost. The value of volunteer time is not included in the financial statements.

Fund accounting

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received or generated for the charitable purposes.

Designated funds are unrestricted funds earmarked by the Council for particular purposes.

Transfers are made from unrestricted to restricted funds to cover any overspends on restricted projects during the period where the cost will not be met by the funder. Transfers between restricted funds and from restricted to unrestricted funds are made with the permission of the funder.

Resources expended

Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Resources expended are allocated to the particular activity where the cost relates directly to that activity.

Note 8 provides the basis of allocating support costs.

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

Governance costs are the costs associated with the governance arrangements of the charity. These costs relate to constitutional and statutory requirements and with the strategic management of the charity's activities.

The costs of generating funds relate to the costs incurred by the group and charitable company in raising funds for the charitable work.

Grants payable are charged to the Statement of Financial Activities in the period in which the offer is conveyed to the recipient except for conditional offers, when the grant is recognised as expenditure on fulfilment of the conditions.

Tangible fixed assets and depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. Freehold Land is not depreciated. The depreciation rates in use are as follows;

Freehold property	-	2% straight line
Leasehold property	-	for the period of the lease
Plant and equipment	-	33.3% straight line

Items of equipment are capitalised where the purchase price including VAT, exceeds £2,000. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value or value in use.

Operating leases

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the minimum lease term.

Pensions

The parent company operates defined benefit and defined contribution pension schemes. The cost of providing the defined benefit pension and related benefits is charged to the SOFA over the employees' service lives on the basis of a fixed percentage of earnings which is an estimate of the regular cost. Variations from regular cost, arising from periodic actuarial valuations are allocated over the expected remaining service lives of current employees on the basis of a fixed percentage of current and estimated future earnings. Any difference between the charge to the SOFA and the contributions payable to the scheme is shown as an asset or liability in the balance sheet.

Provisions

Dilapidations are valued using a management estimate of the cost to the organisation of works required to repair each property to the required condition at the end of the respective leases.

Going concern

The group has generated a deficit of unrestricted funds during the year ended 31 July 2013 of £1,260,000 after allowing for the actuarial loss. At the end of the period, the group had net liabilities of £2,182,000. However £9,728,000 relates to the defined benefit pension scheme and excluding this, there are net assets of £7,546,000.

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

The CSV Council have reviewed all the options for the future to ensure that there is a viable financial basis for the charity. They have taken independent financial and legal advice to assist them in preparing the Transformation Plan which focuses the future charity on the social action and volunteering work of CSV. Discussions have been held with CSV's main creditors and key stakeholders who have all responded positively to the Transformation Plan. The plan takes into consideration the possibility of Springboard Sunderland Trust leaving the Group.

This Transformation Plan and the associated business case have enabled the Trustees to conclude that CSV remains a going concern and the accounts are therefore prepared on this basis.

2. VOLUNTARY INCOME

	Group	<i>Group</i>	Charity	<i>Charity</i>
	2013	<i>2012</i>	2013	<i>2012</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Gifts, donations and legacies	784	<i>461</i>	581	<i>420</i>
Grants - general	2,122	<i>1,214</i>	2,094	<i>1,101</i>
	2,906	<i>1,675</i>	2,675	<i>1,521</i>

3. INVESTMENT INCOME

	Group	<i>Group</i>	Charity	<i>Charity</i>
	2013	<i>2012</i>	2013	<i>2012</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Interest receivable from:				
Subsidiary undertakings	-	-	-	<i>109</i>
Cash at bank	2	<i>6</i>	2	<i>5</i>
	2	<i>6</i>	2	<i>114</i>

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

4. INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Primary purpose trading (sale of services as part of the direct charitable activity of the Company)	3,031	2,601	2,627	2,014
Contractual payments	19,712	12,884	6,389	5,318
Grants specifically for the provision of goods and services to beneficiaries as part of the direct charitable activity	6,189	4,801	5,665	4,482
Donated facilities and services	413	364	413	344
Sundry income	-	15	-	-
	29,345	20,665	15,094	12,158

CSV has utilised donated facilities and services during the year. These mainly comprise office space, utility charges and equipment.

The total incoming resources from charitable activities by source:

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Private sector	3,700	3,587	3,250	2,841
Central government	18,607	11,857	5,284	4,291
Other public sector (see note below)	7,038	5,206	6,560	5,026
Sundry income	-	15	-	-
	29,345	20,665	15,094	12,158

Other public sector includes £413,000 (2012 - £364,000) of donated facilities and services and £1,050,000 (2012 - £744,000) paid to CSV volunteers by outside organisations for weekly allowances, food and travel; the corresponding cost is included in the expenditure of CSV Volunteering Partners. Other public sector also includes local and health authorities, the European Social Fund and other European Funding.

5. ANALYSIS OF INCOME BY DIRECTORATE

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Directorate				
Learning	19,993	14,375	5,742	5,926
Social Action and Volunteering	12,461	8,145	12,083	7,946
	32,454	22,520	17,825	13,872

The above analysis, showing income by directorate, includes the estimated value of facilities and services donated by funders and third parties to CSV. It also includes CSV volunteers subsistence and allowance paid for by other organisations.

All donated facilities and services were applied towards Social Action and Volunteering projects.

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

6. GRANTS PAYABLE

	Group	<i>Group</i>	Charity	<i>Charity</i>
	2013	<i>2012</i>	2013	<i>2012</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Paid to subsidiary undertakings	-	-	349	656
Other programmes	445	288	272	133
	445	<i>288</i>	621	<i>789</i>

7. GOVERNANCE COSTS

	Group	<i>Group</i>	Charity	<i>Charity</i>
	2013	<i>2012</i>	2013	<i>2012</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Audit fees	61	59	40	34
Statutory accounts	18	18	18	18
Costs of trustees' indemnity insurance and meetings	8	8	8	8
Company secretarial	7	7	6	6
Apportionment of management costs	77	80	71	77
	171	<i>172</i>	143	<i>143</i>

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

8. TOTAL RESOURCES EXPENDED - CSV

	Cost of generating funds £'000	Charitable activities £'000	Governance £'000	Support costs £'000	Total 2013 £'000	Total 2012 £'000
Staff costs (Note 12)	104	10,415	71	1,401	11,991	9,895
Depreciation	-	118	-	6	124	118
Interest payable (Note 13)	-	1	-	-	1	-
Auditors' remuneration	-	-	40	-	40	34
Accounts preparation fees	-	-	18	-	18	18
Premises costs	-	813	-	390	1,203	1,046
Grants paid (Note 6)	-	621	-	-	621	789
VAT irrecoverable	-	210	-	113	323	277
Volunteers' allowances/expenses	-	804	-	-	804	602
Trainee costs and allowances	-	509	-	-	509	352
Donated facilities and services	-	413	-	-	413	344
Future Jobs Fund - direct costs	-	-	-	-	-	620
Staff travel and subsistence	-	634	-	16	650	428
Promotion, publicity, and marketing	-	62	-	30	92	47
Legal, professional, and consultancy	-	487	13	254	754	420
Other costs	308	414	-	621	1,343	850
	412	15,501	142	2,831	18,886	15,840
Support costs	-	2,830	1	(2,831)	-	-
Total resources expended	412	18,331	143	-	18,886	15,840

Note: Support costs comprise operational costs, IT and other administrative costs. The total governance costs includes a proportion of support costs.

NOTES TO THE FINANCIAL STATEMENTS

For the period from 1 April 2012 to 31 July 2013

9. TOTAL RESOURCES EXPENDED - CSV GROUP

	Cost of generating funds £'000	Charitable activities £'000	Governance £'000	Support costs £'000	Total 2013 £'000	Total 2012 £'000
Staff costs (Note 12)	104	15,682	77	1,401	17,264	14,307
Depreciation	-	318	-	6	324	301
Interest payable (Note 13)	-	31	-	-	31	33
Auditors' remuneration	-	3	61	-	64	59
Accounts preparation fees	-	-	18	-	18	18
Premises costs	-	1,508	-	390	1,898	1,545
Grants paid (Note 6)	-	445	-	-	445	288
Irrecoverable VAT	-	399	-	113	512	429
Volunteers' allowances/expenses	-	810	-	-	810	618
Trainee costs and allowances	-	7,045	-	-	7,045	2,773
Donated facilities and services	-	413	-	-	413	364
Future Jobs Fund - direct costs	-	-	-	-	-	433
Payments to subcontractors	-	63	-	-	63	106
Staff travel and subsistence	-	853	-	16	869	498
Promotion, publicity, and marketing	-	71	-	30	101	47
Legal, professional, and consultancy	-	1,110	14	254	1,378	741
Other costs	308	1,226	-	621	2,155	1,757
	412	29,977	170	2,831	33,390	24,317
Support costs	-	2,830	1	(2,831)	-	-
Total resources expended	412	32,807	171	-	33,390	24,317

Note: For the Consolidated accounts, the support costs of the subsidiary undertakings are treated as direct costs of the charitable activities. Charity support costs comprise operational, IT and other administrative costs. The total governance costs includes a proportion of support costs.

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

10. ANALYSIS OF CHARITABLE EXPENDITURE BY DIRECTORATE

	Group	<i>Group</i>	Charity	<i>Charity</i>
	2013	<i>2012</i>	2013	<i>2012</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Directorate				
Learning	23,715	<i>16,104</i>	9,239	<i>7,752</i>
Social Action and Volunteering	9,092	<i>7,724</i>	9,092	<i>7,628</i>
	32,807	<i>23,828</i>	18,331	<i>15,380</i>

Programme costs represent direct costs and apportionment of overhead costs based on staff time.

11. NET INCOMING/(OUTGOING) RESOURCES FOR THE YEAR

This is stated after charging:

	Group	<i>Group</i>	Charity	<i>Charity</i>
	2013	<i>2012</i>	2013	<i>2012</i>
	£'000	<i>£'000</i>	£'000	<i>£'000</i>
Interest payable	31	<i>33</i>	1	<i>-</i>
Depreciation	324	<i>301</i>	124	<i>118</i>
Auditors' remuneration (all for audit fees):	61	<i>59</i>	40	<i>34</i>
Accountancy services	18	<i>18</i>	18	<i>18</i>
Operating lease rentals:				
Property	588	<i>532</i>	443	<i>388</i>
Other services	55	<i>55</i>	51	<i>51</i>

During the period 4 council members (2012: 3) received reimbursement of expenses of £4,588 (2012: £520). No remuneration was paid to any member of the Council (2012 : 0).

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

12. STAFF NUMBERS AND COSTS

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Wages and salaries	15,429	12,438	10,631	8,404
Social security costs	929	767	714	650
Ongoing pension costs	906	1,102	646	841
	17,264	14,307	11,991	9,895

Salaries and wages include agency fees incurred by CSV of £125,000 (2012: £132,000).

	Group 2013	<i>Group</i> <i>2012</i>	Charity 2013	<i>Charity</i> <i>2012</i>
Earnings over £60,000				
Number of employees receiving £120,001-£130,000	-	1	-	1
Number of employees receiving £90,001-£100,000	1	1	1	1
Number of employees receiving £70,001-£80,000	2	2	2	2
Number of employees receiving £60,001-£70,000	2	3	2	3
	5	7	5	7

The employer's current service pension contribution for staff earning over £60,000 was £15,661 (2012: £78,260).

The average weekly number of employees, calculated as full time equivalents, during the period was:

	Group 2013 No.	<i>Group</i> <i>2012</i> <i>No.</i>	Charity 2013 No.	<i>Charity</i> <i>2012</i> <i>No.</i>
Charitable activities	449	483	290	324
Fundraising	6	5	3	2
Governance	1	1	1	1
	456	489	294	327

13. INTEREST PAYABLE

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Bank loan interest	30	33	-	-
Bank overdraft interest	1	-	1	-
	31	33	1	-

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

14. TANGIBLE FIXED ASSETS

The group	Freehold properties £'000	Plant and equipment £'000	Motor vehicles £'000	Total £'000
Cost				
At 1 April 2012	8,394	3,014	31	11,439
Additions	85	249	-	334
Disposals	-	(16)	-	(16)
At 31 July 2013	<u>8,479</u>	<u>3,247</u>	<u>31</u>	<u>11,757</u>
Depreciation				
At 1 April 2012	1,326	2,902	23	4,251
Charge for the period	228	92	4	324
On disposals	-	(16)	-	(16)
At 31 July 2013	<u>1,554</u>	<u>2,978</u>	<u>27</u>	<u>4,559</u>
Net book value				
At 31 July 2013	<u>6,925</u>	<u>269</u>	<u>4</u>	<u>7,198</u>
At 31 March 2012	<u>7,068</u>	<u>112</u>	<u>8</u>	<u>7,188</u>
The charity				
Cost				
At 1 April 2012	1,875	1,675	31	3,581
Additions	-	137	-	137
Transfer from Springboards	3,482	671	-	4,153
Disposals	-	-	-	-
At 31 July 2013	<u>5,357</u>	<u>2,483</u>	<u>31</u>	<u>7,871</u>
Depreciation				
At 1 April 2012	331	1,582	23	1,936
Charge for the period	50	70	4	124
Transfer from Springboards	574	575	-	1,149
At 31 July 2013	<u>955</u>	<u>2,227</u>	<u>27</u>	<u>3,209</u>
Net book value				
At 31 July 2013	<u>4,402</u>	<u>256</u>	<u>4</u>	<u>4,662</u>
At 31 March 2012	<u>1,544</u>	<u>93</u>	<u>8</u>	<u>1,645</u>

In the view of the Trustees, the aggregate market value of the freehold properties owned by CSV and its subsidiary undertakings was significantly in excess of the total net book value shown in these accounts.

CSV**NOTES TO THE FINANCIAL STATEMENTS**

For the period from 1 April 2012 to 31 July 2013

Details of Freehold properties at 31 July 2013

CSV	At cost £'000
233-239 Pentonville Road, London, N1 9NJ	150
241-243 Pentonville Road, London, N1 9NJ	571
172-176 Kings Cross Road, London, WC1 9DH	596
7-10 Lawford Street, Bristol, BS2 0DH	154
CSV House, Williams Way, Cardiff, CF10 5DY	404
Beacon House, Old Homesdale Road, Bromley, BR2 9LJ	1,402
18-24 Lower Clapton Road, London, E5 0PD	1,202
The Derek Higgins Training Centre, 179 Hornsey Road, London, N7 6RA	722
727 Old Kent Road, London, SE15 1NX	151
Total CSV	5,352
Subsidiary undertakings	
Springboard Sunderland Trust:	
The Alec Dickson Centre, Units 1 and 2, Rivergreen Industrial Centre, Pallion, Sunderland, SR4 6AD	1,736
90 Coronation Street, Hendon Sunderland SR12HE	85
Pennywell Community College, Portsmouth Road, Pennywell, Sunderland, SR4 8ED	330
184 Roker Avenue, Sunderland, SR6 0BS	118
Allenheads, Northumberland, NE47 9HW	101
The Springboard Building, Back Princess Gardens, Hetton le Hole, Sunderland, DH5 9AG	80
Springboard Trining Centre, 27 Lister Road, North West Industrial Estate, Peterlee, County Durham, SR8 2RB	467
1 Roker Avenue, Sunderland, SR6 0BS	210
Total subsidiary undertakings	3,127
Total group	8,479

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

15. SUBSIDIARY UNDERTAKINGS

The charitable company controls the Springboard charitable companies listed below. They are registered in England and Wales, with the exception of Springboard Scotland Trust, which is registered in Scotland. These subsidiary undertakings form part of the learning directorate of the group. All activities have been consolidated on a line by line basis in the statement of financial activities. A summary of the results of the subsidiary undertakings are shown below.

	Springboard Scotland £'000	Springboard Hackney * £'000	Springboard Islington * £'000	2013 Total £'000	<i>2012 Total £'000</i>
Incoming resources	-	366	1,531	1,897	<i>1,900</i>
Resources expended	(5)	(337)	(1,541)	(1,883)	<i>(1,900)</i>
Surplus/(deficit)	<u>(5)</u>	<u>29</u>	<u>(10)</u>	<u>14</u>	<u><i>-</i></u>

The aggregate of the assets, liabilities and funds was:

Asset	55	-	-	55	<i>2,075</i>
Liabilities	-	-	-	-	<i>(2,035)</i>
Net assets	<u>55</u>	<u>-</u>	<u>-</u>	<u>55</u>	<u><i>40</i></u>

	Springboard Sunderland £'000	Springboard Southwark * £'000	Springboard Bromley * £'000	2013 Total £'000	<i>2012 Total £'000</i>
Incoming resources	10,954	550	1,443	12,947	<i>7,471</i>
Resources expended	(10,929)	(646)	(1,450)	(13,025)	<i>(7,294)</i>
Surplus/(deficit)	<u>25</u>	<u>(96)</u>	<u>(7)</u>	<u>(78)</u>	<u><i>177</i></u>

The aggregate of the assets, liabilities and funds was:

Assets	3,847	-	-	3,847	<i>5,586</i>
Liabilities	(962)	-	-	(962)	<i>(2,624)</i>
Net assets	<u>2,885</u>	<u>-</u>	<u>-</u>	<u>2,885</u>	<u><i>2,962</i></u>

* On the 31 July 2013 - all assets and liabilities were transferred from Springboard Hackney, Islington, Southwark and Bromley, into the main charity.

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

The aggregate of the assets and liabilities transferred over to the CSV Parent Company are as below;

	Springboard Bromley £'000	Springboard Hackney £'000	Springboard Islington £'000	Springboard Southwark £'000	2013 Total £'000
Assets	1,215	1,161	527	312	3,215
Liabilities	(1,199)	(1,078)	(529)	(173)	(2,979)
Net assets	<u>16</u>	<u>83</u>	<u>(2)</u>	<u>139</u>	<u>236</u>

16. DEBTORS

	Group 2013 £'000	<i>Group 2012 £'000</i>	Charity 2013 £'000	<i>Charity 2012 £'000</i>
Due within one year				
Subsidiary undertakings	-	-	466	164
Trade debtors	2,253	1,110	1,224	375
Prepayments	230	72	125	53
Accrued income	1,719	2,316	1,704	2,268
	4,202	3,498	3,519	2,860
Amounts due after one year				
Loans made to subsidiary undertakings > 1 year	-	-	-	1,997
	4,202	3,498	3,519	4,857

17. SHORT-TERM DEPOSITS

	Group 2013 £'000	<i>Group 2012 £'000</i>	Charity 2013 £'000	<i>Charity 2012 £'000</i>
Short-term deposits				
At the start of the period	1,312	2,255	870	1,990
Movement	(1,159)	(943)	(868)	(1,120)
At the end of the period	153	1,312	2	870

NOTES TO THE FINANCIAL STATEMENTS

For the period from 1 April 2012 to 31 July 2013

18. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Loans from subsidiary undertakings	-	-	148	
Bank loans and overdrafts repayable within one year	1,223	183	1,149	-
Other creditors	888	1,195	737	428
Social security and other taxes	404	236	364	258
Accruals	511	381	511	349
Deferred income (see below)	1,209	1,318	1,209	972
	4,235	3,313	4,118	2,007
<u>Deferred income</u>				
Balance at 1 April 2012	1,318	1,082	972	864
Amount released to incoming resources	(1,318)	(1,082)	(972)	(864)
Amount deferred in the period	1,209	1,318	1,209	972
Balance at 31 July 2013	1,209	1,318	1,209	972

19. CREDITORS: AMOUNTS FALLING DUE AFTER ONE YEAR

	Group 2013 £'000	<i>Group</i> <i>2012</i> <i>£'000</i>	Charity 2013 £'000	<i>Charity</i> <i>2012</i> <i>£'000</i>
Bank loans				
repayable within 1 - 2	154	154	77	-
repayable within 2 - 5	448	448	164	-
repayable over 5 years	26	225	19	-
Other creditors	-	-	-	-
	628	827	260	-

The subsidiary undertakings' bank loans and overdrafts are secured by mortgages on various freehold properties. The carrying value of these properties, in the opinion of the Trustees, is in excess of the value of the amount owed to the banks at 31 July 2013. The bank loans are repayable by instalments over a period of between 5 and 12 years and interest is payable at a rate of 2% to 4% over the NatWest plc base rate. The properties secured are situated in Bromley, Hackney, Islington and Sunderland.

NOTES TO THE FINANCIAL STATEMENTS

For the period from 1 April 2012 to 31 July 2013

20. PROVISIONS FOR LIABILITIES AND CHARGES

	Brought forward £'000	Group Increase/ (decrease) £'000	Carried forward £'000	Brought forward £'000	Charity Increase/ (decrease) £'000	Carried forward £'000
Dilapidations	34	-	34	34	-	34
Specific early crystallisation of pension liability for early retirement	20	-	20	20	-	20
	<u>54</u>	<u>-</u>	<u>54</u>	<u>54</u>	<u>-</u>	<u>54</u>

21. STATEMENT OF FUNDS - GROUP

	Brought forward £'000	Incoming resources £'000	Resources expended £'000	Transfers and investment gains/ (losses) £'000	Carried forward £'000
DESIGNATED FUNDS					
Capital fund	6,164	-	-	(366)	5,798
	<u>6,164</u>	<u>-</u>	<u>-</u>	<u>£ (366)</u>	<u>5,798</u>
RESTRICTED FUNDS					
Charity	1,102	10,152	(9,871)	100	1,483
Hackney	45	80	(42)	(83)	-
Islington	17	71	(88)	-	-
Bromley	17	58	(58)	(17)	-
Sunderland	391	521	(647)	-	265
	<u>1,572</u>	<u>10,882</u>	<u>(10,706)</u>	<u>-</u>	<u>1,748</u>
SUMMARY OF FUNDS					
Designated funds	6,164	-	-	(366)	5,798
General fund	964	21,572	(22,902)	366	-
Total unrestricted funds before pension deficit	7,128	21,572	(22,902)	-	5,798
Less: Pension deficit	(9,798)	-	218	(148)	(9,728)
Restricted funds	1,572	10,882	(10,706)	-	1,748
	<u>(1,098)</u>	<u>32,454</u>	<u>(33,390)</u>	<u>£ (148)</u>	<u>£ (2,182)</u>

NOTES TO THE FINANCIAL STATEMENTS
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STATEMENT OF FUNDS - CHARITY

	Brought forward	Incoming resources	Resources expended	Transfers and investment gains/ (losses)	Carried forward
	£'000	£'000	£'000	£'000	£'000
DESIGNATED FUNDS					
Capital fund	1,645	-	-	-	1,645
Fixed assets fund	-	-	-	1,147	1,147
	<u>1,645</u>	<u>-</u>	<u>-</u>	<u>1,147</u>	<u>2,792</u>
RESTRICTED FUNDS					
Social Action and Volunteering	1,102	10,152	(9,871)	100	1,483
	<u>1,102</u>	<u>10,152</u>	<u>(9,871)</u>	<u>100</u>	<u>1,483</u>
SUMMARY OF FUNDS					
Unrestricted funds:					
Designated funds	1,645	-	-	1,147	2,792
General fund	2,912	7,673	(9,233)	(1,011)	341
Total unrestricted funds before pension deficit	4,557	7,673	(9,233)	136	3,133
Less pension deficit	(9,798)	-	218	(148)	(9,728)
Restricted funds	1,102	10,152	(9,871)	100	1,483
	<u>(4,139)</u>	<u>17,825</u>	<u>(18,886)</u>	<u>88</u>	<u>(5,112)</u>

Restricted funds represent balances, none of which are considered to be material individually, in respect of many on-going projects where funds are shortly to be applied.

Capital Fund represents the carrying value of fixed assets, less any long term loans used to finance them, capped to prevent the general reserve going into deficit.

Project development fund represents funds set aside for development of new projects which may be undertaken in the future. At the period end, CSV ceased to set aside funds in this way, and transferred all project development funds to general reserves in recognition of the need to build reserves adequate to sustain 3 months of operation.

NOTES TO THE FINANCIAL STATEMENTS
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22. ANALYSIS OF GROUP NET ASSETS BETWEEN FUNDS

	Restricted funds £'000	Un- restricted funds £'000	Total funds £'000
Tangible fixed assets	-	7,198	7,198
Net Current Assets	1,748	(718)	1,030
Provisions, long-term liabilities and pension liabilities	-	(10,410)	(10,410)
Net assets/(liabilities) at the period end	1,748	(3,930)	(2,182)

23. OPERATING LEASE COMMITMENTS

The group had annual commitments at the period end under operating leases expiring as follows:

	2013		2012	
	Land and buildings £'000	Other £'000	Land and buildings £'000	Other £'000
Operating leases which expire:				
within one year	409	-	42	-
within one to two years	53	-	313	-
within two to five years	91	55	159	55
in over five years	35	-	18	-
	588	55	532	55

The charity had annual commitments at the period end under operating leases expiring

	2013		2012	
	Land and buildings £'000	Other £'000	Land and buildings £'000	Other £'000
Operating leases which expire:				
less than one year	334	-	7	-
within one to two years	25	-	282	-
within two to five years	84	51	81	51
over five years	-	-	18	-
	443	51	388	51

24. PENSION CONTRIBUTIONS

CSV is a member of the London Borough of Islington defined benefit pension scheme. CSV has closed this scheme to new entrants. The employer contributions made to the Scheme (see Note 25) represent pension costs and other post-retirement benefits, and are based on an actual valuation of the Scheme, which is revalued each year. For 2013, the contribution rate was 14.5% (2012:12.6%) of pensionable earnings.

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

25. PENSION COMMITMENTS

CSV is an admitted member of the London Borough of Islington Pension scheme. The disclosures set out below are based on the financial data supplied by Mercers, the Actuary to the London Borough of Islington. The last formal actuarial valuation of the Scheme was carried out at 31 March 2013.

Further details of the Scheme, as required by FRS17, are shown below. The detailed financial information given below is in respect of CSV Group (CSV and its subsidiary undertakings); it is not practicable to identify CSV's proportion of the assets and liabilities separately.

The actuarial valuation of the Scheme, the part relating to CSV Group, was updated at 31 July 2013 by a qualified actuary using assumptions that are consistent with the requirements of FRS17, 'Retirement benefits'.

Investments have been valued for this purpose of the actuarial valuation at market value. The major assumptions used for the valuation were:

	2013	2012	2011	2010
	%	%	%	%
Discount rate	4.5	4.9	5.5	5.7
Inflation (CPI)	2.4	2.5	3.4	3.5
Salary increases	4.2	4.3	4.7	5.3
Increases to pension in payment	2.4	2.5	2.9	3.5

The Group's Scheme value of assets, the present value of liabilities and the expected rate of return at 31 July 2013 were:

	Long rate of return 2013	Value of assets	<i>Long rate of return 2012</i>	<i>Value of assets</i>
	%	£'000	%	£'000
Equities	7	20,280	7.5	17,652
Government bonds	n/a	-	<i>n/a</i>	-
Other bonds	4.3	6,240	5.1	5,532
Other	0.50 - 5.7	4,680	<i>0.50 - 7.5</i>	<i>3,161</i>
Total fair value of assets		31,200		26,345
Present fair value of funded benefit obligations		(40,928)		<i>(36,143)</i>
Deficit		(9,728)		<i>(9,798)</i>

NOTES TO THE FINANCIAL STATEMENTS
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Components of pension cost

	2013	2012
	£'000	£'000
Current service cost	(820)	(685)
Interest on pension liabilities	(2,361)	(1,813)
Expected return on assets	2,126	1,646
Effect of curtailments or settlements	-	(250)
Total pension cost charged to expenditure	<u>(1,055)</u>	<u>(1,102)</u>

Statement of actuarial gains/(losses)

	2013	2012
	£'000	£'000
Actuarial gain/(loss)	(148)	(2,179)
Net gain/(loss)	<u>(148)</u>	<u>(2,179)</u>

Change in benefit obligation

	2013	2012
	£'000	£'000
Benefit obligation at beginning of period	(36,143)	(33,136)
Current service costs	(820)	(685)
Interest on pension liabilities	(2,361)	(1,813)
Member contributions	(282)	(269)
Actuarial (losses)/gains	(2,601)	(1,300)
Curtailments and settlements	-	(250)
Benefits/transfers paid	1,279	1,310
	<u>(40,928)</u>	<u>(36,143)</u>

Change in plan assets

	2013	2012
	£'000	£'000
Fair value of Scheme assets at beginning of period	26,345	25,539
Expected return on plan assets	2,126	1,646
Actuarial gains/(losses)	2,453	(879)
Employer contributions	1,273	1,080
Member contributions	282	269
Benefits/transfers paid	(1,279)	(1,310)
	<u>31,200</u>	<u>26,345</u>

NOTES TO THE FINANCIAL STATEMENTS

For the period from 1 April 2012 to 31 July 2013

Amounts for the current and previous periods are as follows

	2013 £'000	2012 £'000	2011 £'000	2010 £'000
Funded benefit obligation	(40,928)	(36,143)	(33,136)	(37,915)
Scheme assets	31,200	26,345	25,539	24,099
Deficit	(9,728)	(9,798)	(7,597)	(13,816)
Experience adjustment on Scheme assets	2,453	(879)	3,495	4,998
Experience adjustment on Scheme liabilities	-	-	(340)	-

The past service credit arose as a result of the change from use of RPI to CPI as the measure of inflation.

26. SPECIFIC ACKNOWLEDGEMENTS

(this does not form part of the audited financial statements - amount received in 2012/13 excluding VAT)

Funder	£	Project
Big Lottery Local Food-010340023	£ 29,687	CSV Learn ro Grow
Big Lottery Fund-010372346	£ 95,442	Grease Lightening
Big Lottery Fund-010348290	£ 128,217	RSVP Manchester, Reaching Out Active
Big Lottery Fund-010432022	£ 67,335	RSVP Coventry, Small Actions Big Ideas
Big Lottery-01039222797	£ 169,439	Essex Supported Volunteering
Big Lottery Fund-010431133	£ 101,646	CSV Vocal Project, Norfolk
Big Lottery Fund-010362401	£ 111,379	Red Reading & Reminiscence
Big Lottery Fund-010371329	£ 59,644	RSVP Lifelines Brighton
Big Lottery Fund-010323913	£ 78,585	RSVP Active Ageing
Big Lottery Fund-010383922	£ 108,328	RSVP Welcome Friends South AGE/1/010383922
Big Lottery Fund-010307038	£ 9,591	Find Out
Big Lottery Fund-010383890	£ 107,621	RSVP Welcome Friends West AGE/1/010383890
Big Lottery Fund-010304581	£ 40,537	RSVP Help for Carers
Big Lottery Fund-010343811	£ 69,137	Sex Matters
Big Lottery Fund-010433677	£ 40,112	CSV Playrangers
Big Lottery Fund-010316688	£ 47,206	CSV Regen
Big Lottery Fund-010304587	£ 17,536	RSVP Skill Swap
Big Lottery Fund-010406178	£ 140,827	CSV Upwards
Big Lottery Fund-010279016	£ 69,449	Active Volunteering
BLF Natural England	£ 129,282	Access to Nature
City of London	£ 62,500	City of London Volunteering Service
City of London	£ 9,000	City of London Small Grants Scheme
City of London	£ 11,770	City of London Shopping Service
Comic Relief	£ 39,380	GR001-02371-BZWK
Coventry City Council	£ 71,813	Volunteers in Child Protection Coventry
Department for Education	£ 56,110	Capacity Building
Department for Education	£ 114,281	VICP Development
Department for Education	£ 375,423	Parent Mentoring
Department of Health	£ 300,000	Healthwatch-Communities Involved

Continued

NOTES TO THE FINANCIAL STATEMENTS
For the period from 1 April 2012 to 31 July 2013

Funder	£	Project
Deutsche Bank	£ 75,881	Deutsche Bank Volunteering in Schools Project
Durham & Dales PCT	£ 50,000	RSVP GP Driving Scheme
Durham County Council	£ 16,667	RSVP GP Driving Scheme
Environment Agency	£ 29,200	Sparkling waters
Essex County Council	£ 69,000	Volunteering Solutions for Healthy Ageing
Essex County Council	£ 183,794	Essex Supported Volunteering
Essex County Council	£ 80,500	Volunteering Solutions for Healthy Ageing
Essex County Council	£ 57,470	CSV Volunteering Solutions in Healthy
European Integration Fund	£ 46,022	ICON Project
European Integration Fund	£ 96,553	ACTION Project
European Integration Fund	£ 284,687	VISON
European Social Fund	£ 137,567	SAM Project
Heritage Lottery Fund	£ 18,550	Sparkling waters
HSCVF volunteering fund	£ 199,605	Stripping it Bare
Interreg IV	£ 114,473	Villa Cross Media (VXM)
International Organisation for Migration (IOM)	£ 4,298	GIVE
Ipswich BC	£ 4,300	various
Kent Libraries Registration & Archives	£ 126,590	Time2Give
London Borough of Hounslow	£ 40,600	Allies in Hounslow
London Borough of Lewisham	£ 48,811	CSV VICP Safeguarding Families
London Borough of Lewisham	£ 90,134	Funding CSV VOLS in Child Protection Proj
London Borough of Southwark	£ 41,250	Allies in Southwark
MK Community Foundation	£ 500	Art Fund
NHS	£ 10,820	SAM Project
Nominet Trust	£ 98,000	Well Connected, Media
Norfolk County Council, Living Well in the Community Fund	£ 20,000	CSV Futures Project, West Norfolk
Northumberland County Council	£ 10,000	Volunteers in Family Support
Redditch Borough Council	£ 500	Learning Redditch
Southend on Sea Borough Council	£ 150,000	CSV Empowering Families
Strathclyde Partnership Council	£ 14,000	RSVP East Renfrewshire
Social Action Fund (Cabinet Office)	£ 705,603	The Professionals
Suffolk County Council	£ 89,619	Various grants
Suffolk Foundation	£ 3,900	Various grants
The Jessie Spencer Trust	£ 500	Cathedral Camps
The Robertson Trust	£ 30,000	RSVP Forth Valley Project
Torfean County Borough Council	£ 29,996	Action Cyfle
Welsh Government	£ 125,000	RSVP Wales Core
Welsh Government DES	£ 110,301	RSVP Nat Programme Reading Vols